

# Investing to build our *Community for Life*

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Living



Leading



Thriving

Investing in efficient, outcome-driven services you can count on.  
Today and in the future.

### 2020 Budget at a Glance

The 2020 Budget is one of the most difficult budgets in the past decade. It is a responsible budget that balances the need to maintain core services, protect the community and respect the taxpayer.

Property tax

**+1.5%**

Per \$100,000 of residential assessment = \$12.89

**+\$70**

Residential

Owner of an average home (\$545,900)

**+\$126**

Small Business

Utility rate

**+7.2%**

**+\$51**

Residential

**+\$132**

Small Business



From the widest perspective, the Region's 2020 Budget:

- Maintains core service levels for services impacted by Provincial funding
- Meets service needs for a growing and aging population, focusing on Paramedic services, community safety and TransHelp
- Improves financial strength and flexibility to maintain Peel's \$30 billion in infrastructure including new affordable housing

## EXECUTIVE SUMMARY

The Region of Peel is a growing, thriving community and a major economic hub, that is facing a changing and dynamic environment. Major trends which are resulting in increased service pressures and more complex community issues impacting service demand are:

 <p><b>Growing and rapidly aging population</b> Adding the population equivalent of a City of Hamilton by the year 2041</p>	 <p><b>Aging Infrastructure</b> Peel's assets are valued at more than \$30 billion</p>	 <p><b>Climate Change</b> Impact of significant climate change and weather patterns</p>	 <p><b>Changing economy</b> Impacting employment and market conditions</p>	 <p><b>Rapidly Changing Technology</b> Adapting how we connect with residents and deliver services</p>	 <p><b>Constantly evolving legislation and regulation</b> Provincial funding cuts and changes</p>
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Over the past year, a number of significant Provincial changes and cuts were made that impacted key services such as Child Care, Paramedic Services and Long Term Care. To support Peel's most vulnerable residents, Regional Council has included investments in the 2020 Budget to maintain core service levels while also recognizing the limited appetite for tax increases.



**Budget Highlights:** How we are sustaining current service levels required by a **population that is expected to grow by an average of 20,000 people per year**, while our population continues to age at the same time.



**+5,600** paramedic response calls



Maintaining **PAMA's 100+** exhibitions



**+21,000** more accessible transportation rides



Moving towards **75%** 3R waste diversion target & **5,000** new households



Implementation of **Butterfly** model at Tall Pines



**35** more police officers to increase community safety



Expansion of **EarlyON** services for **6,000** children and parents



**(\$4.8M)** reduction in tax subsidy of utility operations



**900** more residents receiving affordable transit



**\$2M** temporary levy for community hub developments

### 2020 Budget Investments

With the support and encouragement of Region of Peel Council, the 2020 Budget invests in the Region's Strategic Plan's three focus areas – **Living, Thriving and Leading** – to continue to build a healthy, safe and connected community that serves its residents and businesses today, and strengthens a solid foundation on which to build toward our **Community for Life**.



**\$3.7**  
billion

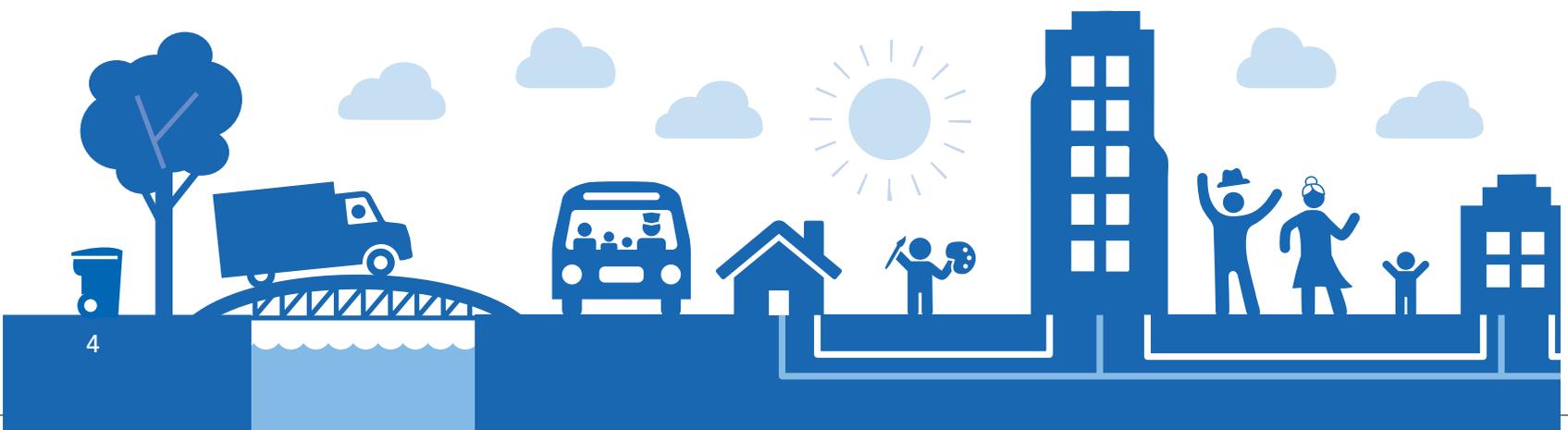
Invested in services that advance and support Council's priorities and long-term outcomes.

**\$2.6**  
billion

**2020**  
Operating budget

**\$1.1**  
billion

**2020**  
Capital budget



## Living:

People's lives are improved in their time of need.

We are investing in more paramedics to preserve response times, investing in increased access to accessible transportation and investing in better care for our Long Term Care home residents.

## Thriving:

Communities are integrated, safe and complete.

We are investing in better wastewater handling for storms and to reduce the risk of flooding, increased waste diversion from landfills and community safety.

## Leading:

Government is future-oriented and accountable.

We are investing in increased capacity to manage and deliver essential services and in developing innovative solutions to reduce service costs.

**\$900**  
million

**\$1.47**  
billion

**\$195**  
million

**\$43**  
million

**\$982**  
million

**\$33**  
million

## Services

### LIVING

ADULT DAY  
CHILD CARE  
COMMUNITY INVESTMENT  
EMPLOYMENT SUPPORT  
HOMELESSNESS SUPPORT  
HOUSING SUPPORT  
INCOME SUPPORT  
LONG TERM CARE  
PARAMEDICS  
TRANSHELP

### THRIVING

CHRONIC DISEASE PREVENTION  
EARLY GROWTH AND DEVELOPMENT  
HERITAGE, ARTS AND CULTURE  
INFECTIOUS DISEASE PREVENTION  
LAND USE PLANNING  
ROADS AND TRANSPORTATION  
WASTEWATER  
WASTE MANAGEMENT  
WATER SUPPLY

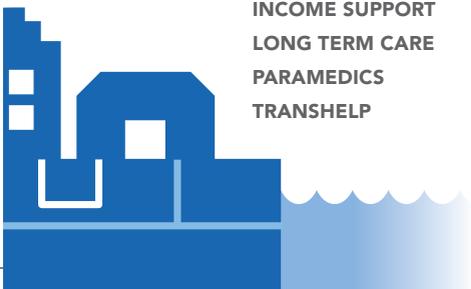
### LEADING

ENTERPRISE PROGRAMS AND SERVICES

- CORPORATE SERVICES
- FINANCE
- DIGITAL AND INFORMATION SERVICES

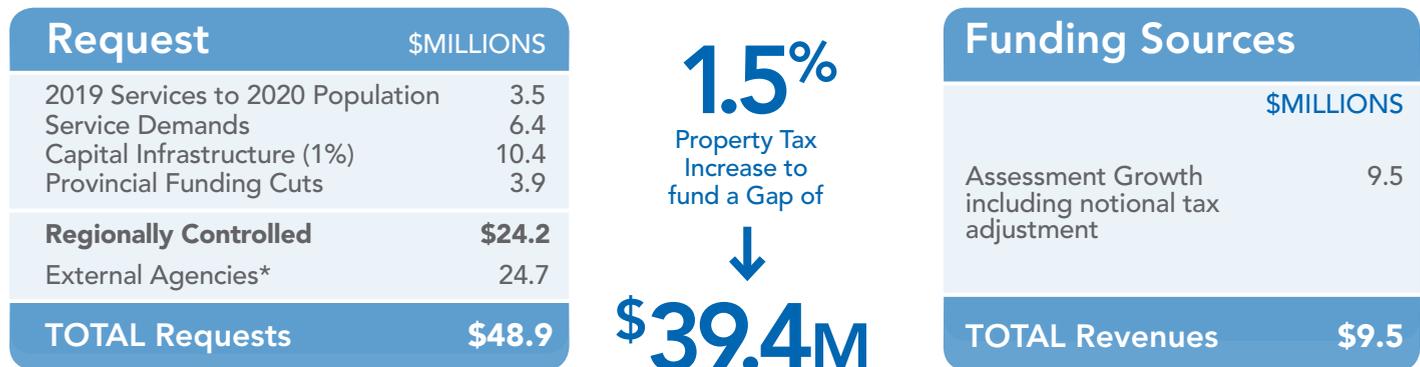
### PLUS:

POLICE  
CONSERVATION AUTHORITIES  
ASSESSMENT SERVICES



### Funding Community Service Needs while Respecting the Taxpayer

The Region of Peel has a demonstrated track record of innovation leading to improved outcomes and value to the taxpayer. A Lean Six Sigma approach has been formally adopted by the Region that supports its Continuous Improvement program to achieve cost savings and efficiencies. Between 2016 and 2019 the Region has **cumulative cost savings of over \$56.7 million** for tax supported programs. However, in order to fund the service demands for 2020 and to ensure the Region’s infrastructure is sustainable, an overall property tax increase of 1.5% is required.



\*Includes: Peel Regional Police (PRP), Ontario Provincial Police – Caledon, Conservation Authorities (CAs), Municipal Property Assessment Corporation

### 2020 Service Levels

*In addition to meeting increasing service demands, the overall property tax and utility rate also pays to maintain existing service levels.*

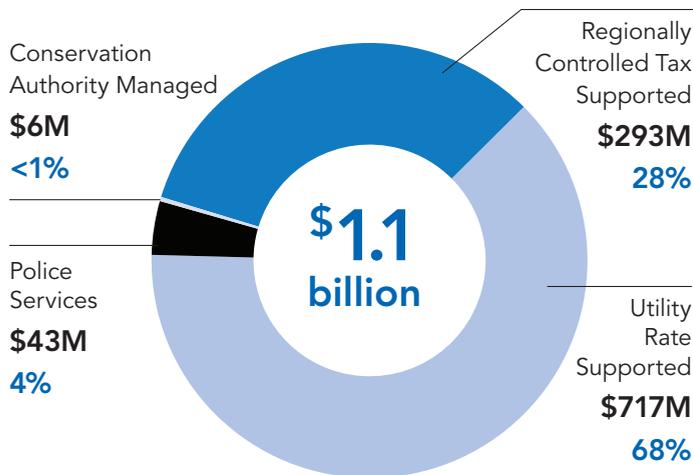
#### Highlights of 2020 service levels include:

Service Outcome	Service for the Community
Residents and visitors receive quality pre-hospital care from paramedic services	Responding to an estimated 148,000 emergency calls
Residents in need can travel within their community without barriers using accessible transportation	Providing 779,000 TransHelp trips
Residents in need have access to a range of housing options	Providing over 11,500 housing subsidies
Waste is collected on time and managed in a safe and environmentally responsible manner	Managing over 550,000 tonnes of waste for 352,000 curbside households and 104,000 multi-residential households
Residents in our Long Term Care homes receive care to enhance their quality of life	Providing 900+ residents with quality care through five long term care homes
Protecting the safety and property of residents	Providing effective and visible policing services including responding to 265,000 citizen initiated events in Mississauga and Brampton by Peel Regional Police
Wastewater is removed in a safe and environmentally responsible manner	Collecting and treating 644 million litres per day of municipal wastewater from approximately 328,000 retail and wholesale customer accounts
Residents have access to safe and affordable child care	Providing 17,000+ fee subsidies making it possible for lower-income families to benefit from licensed child care

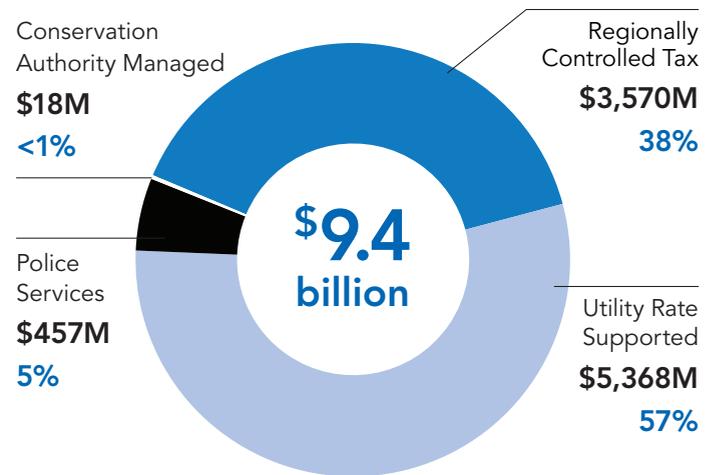
# EXECUTIVE SUMMARY

The 2020 Capital Budget and 2020 – 2029 Capital Plan provide the necessary investments to ensure that Peel's assets continue to provide the community with the service levels it has come to depend on as well as meet the needs of both a growing and evolving community.

## 2020 Capital Budget



## 2020 – 2029 Capital Plan



### Capital Budget Funding:

47% Reserves | 44% Development Charges  
6% External | 3% Debt

### Capital Plan Funding:

46% Reserves | 45% Development Charges  
6% External | 3% Debt

## Highlights of the 2020 Capital Budget



**Living:** People's lives are improved in their time of need.

**\$43 million**

- Affordable housing capital loan
- Ambulance Facilities, Fleet and Support Vehicles
- Community Hubs
- TransHelp vehicles
- Maintain Long Term Care Homes



**Thriving:** Communities are integrated, safe and complete.

**\$982 million**

- East to West Diversion Sanitary Trunk Sewer
- Victoria Reservoir
- Construction of new water mains to service growth
- Widening of Mayfield Road at multiple sections and the widening of Bovaird Drive from Lake Louise Road to Creditview Road
- Waste Facilities State of Good Repair
- Peel Regional Police facilities, fleet and technology

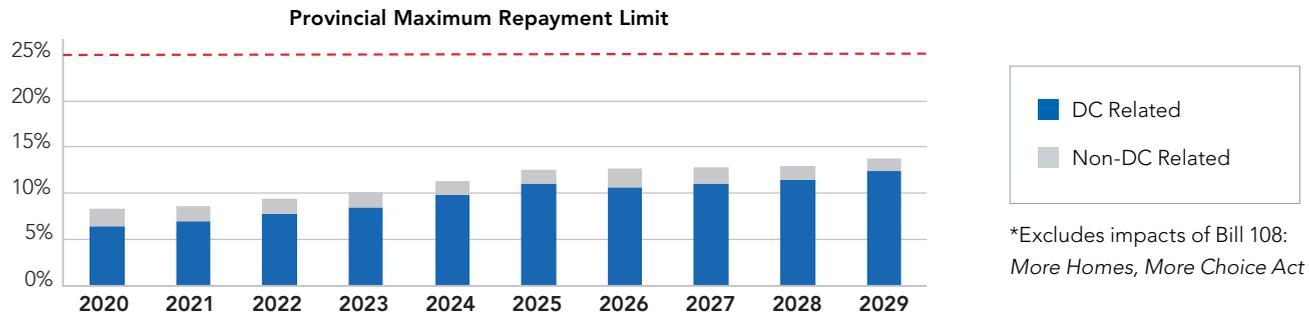


**Leading:** Government is future-oriented and accountable.

**\$33 million**

- Maintain Technology Assets
- Maintain Office Facilities

Peel's Long Term Financial Planning Strategy identifies debt as part of its comprehensive capital financing strategy.



Peel's current and future borrowing capacity is within Provincial Annual Repayment Limits of 25% of own source revenue which means that Peel has flexibility to address significant capital financing requirements.

## Maintaining Taxpayer and Ratepayer Fairness:

Peel Region residents can be assured that their property tax will remain affordable and utility rates will remain the lowest in the Greater Toronto Area. For the 2021 to 2023 period, net tax levy increases averaging 3.7% are forecast after assessment growth of 1.0%. For the 2021 to 2022 period, utility rates are forecast to increase by 6.2%.

Tax Supported Programs	FORECAST		
	2021	2022	2023
Regionally Controlled Services	2.9%	2.4%	2.7%
External Agencies*	1.8%	1.9%	1.7%
Less: Assessment Growth	(1.0%)	(1.0%)	(1.0%)
<b>Sub-Total</b>	<b>3.7%</b>	<b>3.3%</b>	<b>3.4%</b>
Provincial Funding Impact	<b>0.6%</b>	<b>0.1%</b>	–
<b>Net Tax Levy Impact</b>	<b>4.3%</b>	<b>3.4%</b>	<b>3.4%</b>
<b>Property Tax Impact</b>	<b>1.8%</b>	<b>1.4%</b>	<b>1.4%</b>

\* Excludes Conservation Authorities' one-time costs related to Emerald Ash Borer

Utility Supported Programs	FORECAST		
	2021	2022	2023
Operations	1.0%	1.4%	TBD
Capital Infrastructure	5.0%	5.0%	–
<b>Average Utility Rate Impact</b>	<b>6.0%</b>	<b>6.4%</b>	<b>TBD</b>

## How Peel Region Manages Risks

The 2020 Operating and Capital Budget was developed to reflect significant trends and assumptions such as decreasing electricity prices, continuation of provincial funding commitments, changes to the economy and even the weather. However, there is always the risk that a significant change could happen after the budget is prepared.



Peel Region is well positioned to address the financial impact of risk, as it has maintained a high level of financial flexibility as well as its Triple "A" Credit rating using its Long Term Financial Planning Strategy to guide long term financial decisions.

## Budget Principles

The Region's Budget, property tax and utility rate plans are developed on the basis of **respect for the taxpayer, and according to principles which include fairness, sustainability and affordability, user pays where appropriate, value for money and maintaining assets.**

By using a risk-based approach to the budget, services that are able to sustain service levels appropriately saw no significant changes while services seeing increased demand – whether from a growing and aging population, changing legislation or being impacted by climate change – required intervention. This focused approach includes increased investments where they make sense and where they will advance service outcomes to Peel's community.



### BUDGET FACTS

Peel's population is expected to grow by an average of **20,000 people per year**, while our population continues to age at the same time

**\$30 billion in assets remain in good condition** because of a strong, risk-based asset management approach

**Respect for the Taxpayer**  
74% of residents have a positive perception of value for tax dollars



# Investing to build our **Community for Life**

## 2020 Budget Summary

Peel Region residents and ratepayers benefit from sound financial management in the efficient and cost-effective delivery of programs and services, advancing Council's priorities and long-term objectives in the three areas of focus: **Living, Thriving and Leading.**

### The 2020 Budget effectively implements

Council's directions regarding its priorities and the importance of a responsible budget.

### The 2020 Budget effectively maintains

service levels for Peel Region's rapidly growing and aging population base and manages risks from Provincial funding cuts.

### The 2020 Budget enables progress

toward the long-term goals established by Peel Region's strategic plan vision statement: Creating a Community for Life.



Additional information on Peel Region's role in your Community for Life, including extensive financial data, can be found in the 2018 Annual Report to Our Community or online at [peelregion.ca/dashboard](https://peelregion.ca/dashboard)

# 2020 Budget