

DATE: November 1, 2011

REPORT TITLE: **COMMUNITY SUPPORT SERVICE PROGRAMS DECLARATION OF COMPLIANCE**

FROM: Janette Smith, Commissioner of Health Services
 Patrick O'Connor, Regional Solicitor

RECOMMENDATION

That the Regional Chair and the Director of Long Term Care be directed to sign the Declaration of Compliance, in the form attached as Appendix I to the report of the Commissioner of Health Services and the Regional Solicitor, dated November 1, 2011, titled "Community Support Service Programs Declaration of Compliance" as required under the terms of the Multi-Sector Service Accountability Agreement approved by Regional Council on March 24, 2011;

And further, that the Regional Chair and the Director of Long Term Care be directed to sign future Declarations of Compliance required under this agreement until the expiry of the agreement on March 31, 2014 provided that they have been satisfied that the Declaration of Compliance for each compliance period is appropriate.

REPORT HIGHLIGHTS

- The Long Term Care Division operates several community support service programs for seniors in the Region of Peel.
- One of the conditions of provincial funding under the Multi-Sector Service Accountability Agreement is that the Local Health Integration Network receive a bi-annual declaration of compliance from Regional Council.
- All of the targets, with the exception of the Telemedicine program have been met or exceeded.

DISCUSSION

1. Background

The Long Term Care Division operates several community support service programs for seniors in the Region of Peel. These programs are designed to maintain individuals in their own homes for as long as possible and to reduce the number of emergency room visits and hospital admissions. The Division currently operates four Adult Day Service programs at four long-term care centres: The Davis Centre, Malton Village, Peel Manor and Sheridan Villa. In addition, a Respite program is offered at the Davis Centre and a Telemedicine program recently started at Peel Manor.

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One of the conditions of provincial funding under the Multi-Sector Service Accountability Agreement is that the Local Health Integration Network (LHIN) receive a Declaration of Compliance from the "agency's" Board of Directors every six months. (See Appendix I).

Regional Council provides an oversight function, in some respects analogous to that of a Board of Directors, for Community Support Service programs operated through the Long Term Care Division. The declaration states that "to the best of Council's knowledge and belief, Peel has fulfilled its obligations under the Agreement". Upon approval of Regional Council, the Declaration of Compliance will be signed by the Regional Chair and the Director of Long Term Care and forwarded to the LHIN.

2. Accountability Requirements

The agreement with the LHIN also requires that we report on specific performance targets. Appendix II outlines the key performance targets and current period results. With the exception of the new Telemedicine program, that had a late startup due to delays in receipt of equipment, the programs have exceeded all targets.

FINANCIAL IMPLICATIONS

The Central West LHIN is the funding body for Community Support Service programs. The costs of operating base programs have historically been shared between Peel and the LHIN. Aging at Home programs are 100 per cent funded by the LHIN.

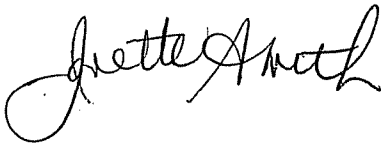
This report also confirms that corporate practices relating to purchasing and the monitoring of all expenditures are in place, reviewed regularly and subject to audit. All Community Support Service programs have been delivered within approved budgets during this reporting period.

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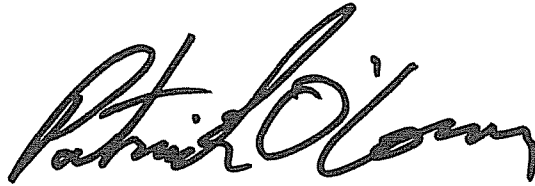
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CONCLUSION

The community support service programs comply with the reporting requirements of the Multi-Sector Service Accountability Agreement and all corporate requirements relating to the procurement of goods. Approval of execution of the Declaration of Compliance by the Regional Chair and the Director of Long Term Care is requested.



Janette Smith
Commissioner of Health Services



Patrick O'Connor
Regional Solicitor

Approved for Submission:



D. Szwarc, Chief Administrative Officer

For further information regarding this report, please contact Carolyn Clubine at extension 2647 or via email at carolyn.clubine@peelregion.ca

Authored By: Inga Mazuryk, Manager - Community Support Programs

c. Legislative Services
 Manager, Financial Support Unit (FSU)

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APPENDIX I



HEALTH
Long Term Care

To: The Board of Directors of the
Central West Local Health
Integration Network (the "LHIN").
Attn: Board Chair.

Date: December 9, 2011

From: Region of Peel Council

Subject: Declaration of Compliance
January 1, 2011 – June 30,
2011

DECLARATION OF COMPLIANCE

Issued pursuant to the M-SAA effective April 1, 2011

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the Multi Sector-Service Accountability Agreement (M-SAA) between the Central West Local Health Integration Network (CW LHIN) and the Regional Municipality of Peel (HSP) effective April 1, 2011.

The Council of the Regional Municipality of Peel has authorized me, by resolution dated December 8, 2011 to declare to you as follows:

After making inquiries of the Director of Long Term Care and other appropriate officers of the HSP and subject to the exceptions identified below, to the best of the Council's knowledge and belief, the HSP has fulfilled its obligations under the service accountability agreement (the "M-SAA") in effect during the Applicable Period.

Without limiting the generality of the foregoing, the HSP has complied with:

- (i) Article 4.8 of the M-SAA concerning applicable procurement practices;
- (ii) The Local Health System Integration Act, 2006; and

Exceptions Article 4.8 of the M-SAA:

- a) The Regional Municipality of Peel's written procurement policy is governed by its by-law 63-2008 which make provision for sole source procurement of supplies, equipment or services valued at over \$25,000 in certain circumstances set out by the by-law
- b) The "Supply Chain Guideline" issued by the Ministry of Finance (now the Broader Public Sector Procurement Directive 2011) is not applicable to the Regional Municipality of Peel

Carolyn Clubine CHE
Director, Long Term Care
Region of Peel

Emil Kolb
Regional Chair
Region of Peel

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APPENDIX II

Performance Targets

Program/Service	Target	Six Month Target	Six Month Actual	Comment
Day Service -	Units of service	7753	9622	
	Cost per Unit of Service	\$135	\$104	
Respite	Hours of care	3,288	3,432	
	Cost per hours of care	\$8.86	\$8.49	
Caregiver Support	Units of service	910	1,317	
	Cost per Unit of Service	\$11	\$7	
Crisis Intervention	Units of service	2080	2184	
	Cost Per Unit of service	\$16.55	\$15.42	
Telemedicine	# of nursing visits	100	0	Delayed start up of Program
	Cost per nursing visit	268	n/a	