

HE-B1-1

**Ministry of Health
and Long-Term Care**

**Ministère de la Santé
et des Soins de longue durée**



Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité

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RECEIVED

OCT 12 2012

**REGION OF PEEL
CLERKS DEPT.**

MEMORANDUM TO: Long-Term Care Home Licensees
Long-Term Care Home Administrators

FROM: Rachel Kampus
Director
Performance Improvement and Compliance Branch

RE: Notice of Change to Resident Rates Due to Increase in Comfort Allowance and Ontario Disability Support Program (ODSP)

As of November 1, 2012, two changes will take place that require a reassessment of rates for Long-Term Care (LTC) Home Basic Accommodation for those residents who are receiving a rate reduction. First, the monthly comfort allowance has been increased from \$132 per month to \$134 per month. Second, the benefit amount for residents receiving income support from Ontario Disability Support Program (ODSP) has increased from \$926 per month to \$936 per month.

As a result, the Ministry of Health and Long-Term Care (ministry) will recalculate the rate residents who are currently receiving a rate reduction will be required to pay for LTC Home Basic Accommodation. The ministry will issue letters to residents outlining their revised rate. Each LTC home with residents that are receiving a rate reduction will receive a package of letters. Two copies will be provided; one to provide to the LTC resident and one for LTC home records. The letters will be mailed out during the week of November 22, 2012.

Residents are receiving a rate reduction if they have been assessed to pay less than the maximum basic accommodation amount of \$1,674.14 per month by the ministry's Rate Reduction Information System Application (RRISA).

These new rates will be updated in the Application for Rate Reduction and Exceptional Circumstances (ARREC) system on November 9, 2012 so that your LTC Home can adjust the invoice payments required to reflect the new rates.

Revised rate letters will not be provided for residents who are Ontario Public Guardian and Trustee (OPGT) clients that have submitted the OPGT form and are not in the ARREC system. For this resident group, LTC homes should update their invoice payment system as follows:

1. **Non-ODSP OPGT Residents:** Please decrease the rates for these residents by \$2.00 per month to reflect the comfort allowance increase.

LEGISLATIVE SERVICES	
COPY TO:	FOR:
Chair	<input checked="" type="checkbox"/> Committee
CAO	<input checked="" type="checkbox"/>
Corporate Services	<input checked="" type="checkbox"/> Council
Public Works	<input type="checkbox"/>
Employee and Business Services	<input type="checkbox"/>
Health Services	<input checked="" type="checkbox"/> File
Human Services	<input type="checkbox"/>
Peel Living	<input type="checkbox"/>

REFERRAL TO _____
 RECOMMENDED _____
 DIRECTION REQUIRED _____
 RECEIPT RECOMMENDED

HE-BI-2-

For example, a resident with a current rate of \$1,455 per month will, effective November 1, 2012, have a rate of \$1,453 per month.

2. **ODPS OPGT Residents:** Currently, ODSP residents pay a rate of \$926 per month. Please increase the rates for these residents by \$10.00 per month to reflect the increase in the ODSP income support to \$936 per month. This will ensure ODSP residents receiving a rate reduction will retain the new comfort allowance increase of \$134 per month.

In addition, over the summer months, the ministry received several inquiries about the November 1, 2011 cycle changes for OPGT clients who were not registered in ARREC at that time.

Just like this year, during the November 2011 cycle, the ministry also adjusted most rates for residents receiving a rate reduction to account for the ODSP institutional amount and comfort allowance increases. However, the ministry did not adjust the rates for OPGT residents whose information was not contained within ARREC. As such, most LTC Homes adjusted resident rates at that time. If your LTC Home has not yet done so, please adjust these rates as follows:

1. **Non-ODSP OPGT Residents:** Decrease the rates for these residents by \$2.00 per month to reflect the comfort allowance increase from \$130 to \$132 per month

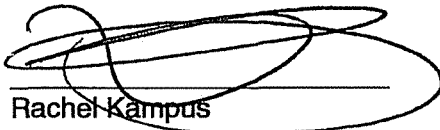
For example, a resident with a rate of \$1,455 per month will, effective November 1, 2011, have a rate of \$1,453 per month.

2. **ODPS OPGT Residents:** Prior to November 1, 2011, ODSP residents paid a rate of \$916 per month and, effective November 1, 2011, the ODSP institutional amount was increased to \$926 per month.

If you have not already done so, please increase the rates for these residents by \$10.00 per month to reflect the increase in the ODSP income support to \$926 per month that was effective November 1, 2011. This will ensure ODSP residents receiving a rate reduction will retain the comfort allowance increase of \$132 per month which was also effective at that time.

Finally, for a reminder of the rate reduction process for OPGT residents, please see attached bulletin.

Thank you again for your support and cooperation.



Rachel Kampus

- c: Candace Chartier, Chief Executive Officer, Ontario Long-Term Care Home Association
Debbie Humphreys, Chief Executive Officer, Ontario Association of Non-Profit Homes and Services for Seniors