



Sue McFadden

Regional Councillor Ward 10

300 City Centre Drive, Mississauga, ON • L5B 3C1 • 905-896-5010 • sue.mcfadden@mississauga.ca • www.mississaugaward10.ca

Dear Ward 10 neighbours,

A warm hello to my friends, neighbours and wonderful residents of Ward 10!

I am excited to bring you the spring edition of your Ward 10 newsletter. It continues to be an honour and privilege to serve as your Councillor "doing what I love ... loving what I do" – my guiding principle.

I am pleased to bring you updates about what is happening in and around our fantastic community, and to share important information about the issues that affect your city. You will notice a lot of "family friendly" improvements in Ward 10 over the next few months. We are investing in our parks and trail systems for the enjoyment of our youngest and most senior residents.

I want to thank all the residents who offered their suggestions on various projects. I appreciate hearing from you, and am proud you are interested in what happens in Ward 10 – your voice matters. As always, it is my pleasure to work with residents to bring resolution, receive input, and most importantly share conversation and information about the issues that affect your daily life.

As in the past, I will try to meet you personally as I am out in the community. Enjoy the summer and time spent with your family.



"Integrity means you do what you do because it's right not just fashionable or politically correct. A life of principle, of not succumbing to the seductive sirens of an easy morality, will always win the day."

Denis Wailtey

Park improvements: \$2.1 million for Ward 10

Five park-related projects in Ward 10 are being funded through the City's "Ward Specific 2009 Special Project Capital Reserve Fund". As a result of a \$24.9 million grant from the Province to the City of Mississauga in August 2008 – and with community feedback – together we decided to put Ward 10's \$2.1 million share towards park projects.

These park improvements will provide our local community with enhanced social and play opportunities, and new focal points where users can gather in a vibrant park setting. Park design began in fall 2009, with construction to begin this summer and completion anticipated for the end of the 2010 construction season.

The project sites:

- Lisgar Fields
- Tobias Mason Park
- Churchill Meadows Community Common
- Jim Murray Community Park
- Lisgar Meadow Brook Trail
- O'Connor Park

**Do what's
right for kids
and the rest
will take care
of itself.**

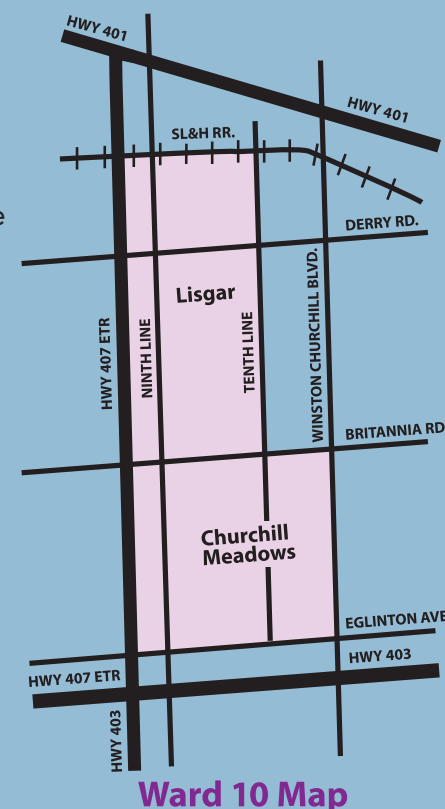
We have new neighbours in Ward 10

In mid-December 2009, the Region of Peel and the City of Mississauga received an approval order from the Minister of Municipal Affairs and Housing to realign the municipal boundary with the Town of Milton and the Region of Halton.

The realignment establishes more easily recognizable municipal boundaries for Mississauga. Together, the Region of Peel and the City worked to co-ordinate a seamless transition to area services. Thank you to all the residents who volunteered to sit on the Ninth Line Task force – your voice matters to me.

Effective January 2010, the new municipal boundary saw Mississauga acquire a strip of land along the eastern boundary of the Town of Milton. (An area bordered by Highway 401, Highway 403, Highway 407 and Ninth Line.)

The boundary adjustment affected 25 residences which "moved" from Milton to form part of Wards 8, 9 and 10 in Mississauga. Welcome to the neighbourhood!



Ward 10 Map

Street Helpline Peel: Support is a phone call away

Street Helpline Peel is a direct link to the Region of Peel's outreach program for families and individuals at risk of losing their housing or meeting basic needs.

By dialing 1-877-848-8481, callers can speak with the Region's Customer Contact Centre, which will connect them to a broad range of services including food, clothing, blankets, and mental health and addiction supports.

In 2009, over 11,790 calls were received by Street Helpline Peel, emphasizing the continued need for services offered by the Peel Outreach Program.

Street Helpline Peel supports the Peel Outreach Team; a collaborative effort between the Region's Health and Human Services departments, the Canadian Mental Health Association/ Peel Branch, St. Leonard's

Place Peel, and the Peel Addiction Assessment and Referral Centre.

Visit: www.peelregion.ca/ow/ourservices/community-program/outreach.htm

Immunize on time, report every time

Children attending school must meet mandatory immunization requirements. Every time your child is immunized be sure to update their record at Peel Public Health.

Records can be submitted in a number of ways:

- Online at www.immunizepeel.ca
- Fax record to 905-789-0597 or 905-458-9217
- Call 905-799-7700
- Mail a copy to 44 Peel Centre Dr. Suite 102, Brampton, ON L6T 4B5

Talk to your kids about drugs

Believe it or not, parents are the biggest influence on a child's decision whether to drink alcohol or use drugs. Talk openly with your child, express your concerns and let them know that you care about their health and well-being.

- Start early and keep talking. Some kids have already tried alcohol by grade 6.
- Be informed about drugs and their effects and risks.
- Be clear about family rules, expectations and consequences.
- Make sure conversations focus on positive things about your child.
- Create an environment where your child can comfortably discuss their perspectives and talk about their experiences and the pressures they are feeling.
- Stay persistent and consistent. Just because they aren't talking doesn't mean they aren't listening.

For more information and resources, contact Peel Public Health at 905-799-7700 or visit www.TalkAboutDrugs.ca

Dental programs assist children and seniors

Cavities, toothaches and broken teeth... If left untreated, these can result in difficulties eating, sleeping, and concentrating, as well as low self-esteem. The Region of Peel offers two dental programs to help low-income residents who do not have dental insurance and cannot afford the cost of their dental care.

Since its introduction in 2008, the Region of Peel Seniors' Dental Program has assisted more than 2,500 seniors, 65 years of age or older, in accessing basic care, including fillings, extractions, and dentures. Demand for this program is very high – more than 3,000 seniors are currently on the waiting list.

In 2009, the Children in Need of Treatment (CINOT) program was expanded to include older children up to their 18th birthday. Last year, more than 5,400 children received urgent dental treatment, including fillings, extractions and scaling from CINOT.

For more information on the dental programs and for clinic locations in your area, call Peel Public Health at 905-799-7700 or visit www.peelregion.ca



Peel's Adult Day Service provides care and companionship

The Region of Peel's Adult Day Service (ADS) offered at the Davis Centre, Malton Village, Peel Manor and Sheridan Villa, is for people who are socially isolated, have physical or cognitive impairments, or need assistance and/or supervision for the day. The program activities are led by professional and caring staff and are designed to provide both therapeutic activities and companionship for older adults.

At several Peel facilities – Peel Manor, Davis Centre and Sheridan Villa – enhanced services are offered that include physiotherapy, registered nursing, advice from a dietitian and access to a bathing program.

Programs like gardening, cooking, and day trips support participants' independence, health and well-being.

The ADS program is made possible through funding received from the Central West Local Health Integration Network (LHIN) and the Mississauga Halton LHIN. It also offers caregiver support, and helps families and caregivers connect with other service providers.

Families of participants embrace the enhanced ADS and are reassured that the services complement the care their loved one receives from other community agencies. Integrating services with other providers creates a continuum of care and an age-friendly community.

Protect your teen from violence

Open communication between parents and teens is crucial to the healthy development of young people between 12 to 19 years of age. Help your teen make the difficult transition from childhood to adulthood by staying involved in their life.

Your teen will benefit from your positive reinforcement of family values, and the setting of expectations and limits, such as insisting on honesty, self-control and respect for others, while still allowing them their own space to grow. Lead by example and show your teen ways to solve problems without using violence. Remember to praise appropriate behaviour whenever possible, and always keep the lines of communication open.

Get Help

If your teen's behaviour turns inappropriate or destructive, they may be at risk for becoming involved in violence. To learn more about the warning signs and where to get help for your teen, visit the Peel Youth Violence Prevention Network website at www.voice4peelyouth.ca

As a member of the Peel Youth Violence Prevention Network, I am proud to tell you that it is one of the largest community anti-violence initiatives in Ontario. The Network includes more than 40 agencies and service providers, as well as a cross-section of social, ethnic and religious groups, government, police and school board representatives, and a dedicated youth group committed to the reduction and prevention of youth violence in the Region of Peel.



**VOICE
YOUR
RIGHT TO
A SAFE
HOME
SCHOOL
AND
COMMUNITY**

Help prevent youth violence
in your community, visit
www.voice4peelyouth.ca



Safe City Mississauga began in 1992, offering crime prevention education, programs and projects. With support from the Mayor and Councillors of the City of Mississauga, it continues to serve our city through the creation of partnerships, policies and investments that will reduce crime and enhance community safety.

We believe a safe life is a basic right. Through education, empowerment, promotion and programming, Safe City Mississauga encourages youth to make good choices and feel empowered to speak out against crime. Neighbours are motivated to strengthen the fight against crime in the neighbourhoods in which they live and every individual is aware of the role they play in creating and maintaining a safe city.

I am proud to sit as a member for the past nine years – three as the Chair.

Programs and projects:

- Neighbourhood Watch
- Crossroads Youth Academy
- Counter-Act
- Aspire
- Neighbourhood Knights
- Neighbours Night Out – June 15 (REGISTER NOW)
- Safest City Report

Visit www.safecitymississauga.on.ca or call 905-615-6272.

Sign litter

Let's all help keep our city clean

As a result of a successful and productive sign blitz in August 2009, over 300 illegally placed roadside signs were removed. Another blitz will take place this summer.

Keeping up with sign proliferation is a challenge. Please remember to remove all garage sale signs after your event. You can also register with the City as an "ambassador" to remove illegal signs in your area.

Find out how you can keep our Ward 10 neighbours free of illegal signs. Call 905-615-4046 or visit www.mississauga.ca/file/COM/SignRemoval_Package08.pdf



Picking up after dogs

Dog owners and/or walkers are responsible for cleaning up after their dogs. Please carry a scoop and bag when with your dog off your property. People who fail to "Stoop & Scoop" their dog's excrement can be fined. As per Mississauga's Animal Care and Control By-law #0098-04 and *The Dog Owner's Liability Act*, all offences are subject to a fine of \$90 plus a \$20 service charge.

Let's all help keep our Ward 10 neighbourhood a clean and safe environment.

Churchill Meadows Community Common park washroom

I am very pleased to advise the construction of the washroom building is complete. Landscape and pathway restoration is still outstanding and will be completed this spring, weather permitting, with a scheduled opening to the public in May 2010.

19th Annual Tree Planting and Picnic

Help plant hundreds of trees
Saturday, May 29 | 9:00 a.m.

Lisgar Fields Community Park
(at Lisgar Drive and Doug Leavens Boulevard)

- Family picnic begins at 11 a.m.
- Free crafts, face painting and games
- Win a terrific tree to plant in your own yard!
- Remember to bring a shovel, bug spray, boots, gloves and sunscreen

Organized by the Lisgar Residents Association in partnership with the City of Mississauga. Visit www.lisgar.com for more information.



Sue enjoying Coffee Conversation Corner at Tim Hortons.

Please enjoy a conversation with me on selected Friday mornings at the following Tim Hortons locations:

Derry Road and Terragar Boulevard
and/or
Tenth Line and Thomas Street

Please call 905-896-5010 to reserve your one-on-one time.

Immigration website helps newcomers to Peel

Helping prospective immigrants and those who have recently arrived in Peel, www.immigrationpeel.ca links to local information with emphasis on websites that provide settlement services.

The website is organized by topic: finding a job, accessing health care, getting children into school, finding a home, and participating in community life.

Many of us – or our parents – have shared the experience of being a newcomer. Peel has the second highest volume of new immigrants in the country – 49 per cent of our population were newcomers once.

After celebrating its first anniversary in November 2009, www.immigrationpeel.ca has won favourable reviews from website visitors. The site is part of a range of resources and programs the Region provides to help newcomers obtain the resources and support they need to create their new lives in Canada.

ImmigrationPeel.ca
A Resource for Newcomers to Peel

Accessible Transportation in Peel

In summer of 2009, TransHelp and the Accessible Transportation Coordination Office merged to create Accessible Transportation. The result is a “one-stop shop” for a variety of accessible transportation services for residents with disabilities who would find it challenging or impossible to take conventional transit.

In addition to TransHelp, Accessible Transportation offers:

Dialysis Transportation Program/Passenger Plus Program

In June 2003, Council approved funding for the purchase of a dedicated fleet of seven vehicles. These vehicles serve clients attending hospitals three times weekly for life-preserving dialysis care.

In 2009, the dialysis transportation program was re-named Passenger Plus and the dialysis vehicles got a new look (gold and black striping on a white vehicle). Since the new dialysis vans closely resemble the Passenger Assistant Program vehicles, the plan is to use either vehicle interchangeably by deploying it in either the dialysis service or the Passenger Assistant Program, depending on the particular needs of the day.

Passenger Assistant Program

This program provides supervised transportation to passengers with

disabilities who cannot safely travel alone. The focus is on the delivery of assisted transportation to adult day programs within the Region of Peel, serving seniors, adults with intellectual disabilities, and those living with mental health disabilities. Each passenger is supervised and assisted while in transit by a trained passenger assistant and met at each end of their trip by designated caregivers.

Community Bus Program

The Community Bus is potentially an effective alternative to para-transit for persons with disabilities who desire fixed route service because of their disability. The Community Bus makes regularly scheduled stops at multi-unit buildings with high concentrations of seniors and people with disabilities to take them to places of common interest and necessity (e.g. day programs, grocery stores and community centres). Anyone can travel for a transit fare, including people without disabilities.

Taxi Scrip (pilot program)

The taxi scrip program provides spontaneous transit to low income passengers with disabilities. The subsidy allows users to more easily access urgent medical appointments or to visit loved ones without the need to pre-book rides. Each book contains \$40 in taxi fare, and can be purchased by users for only \$25.



Conventional Transit Access Initiatives

This program provides a range of opportunities for people with disabilities to become more comfortable and familiar with accessible conventional transit systems. Accessible Transportation provides and pays for travel training assessments, plus up to five hours of individualized travel training for those who want to learn to use either Brampton or Mississauga Transit. A “how-to” video available on DVD and online provides encouragement as well as tips on how to use transit service. In spring 2010, users will have the chance to “try transit for free” for a specific period of time, as part of an overall fare incentive strategy.

Contact Us at 905-791-1015 or accessibletransportation@peelregion.ca

New Fire Training Centre

Construction is about to commence on the Garry W. Morden Centre which will be located at 7535 Ninth Line, north of Derry Road. This facility was named after the former Chief of Mississauga Fire and Emergency Services, and will focus on training and life safety. The state-of-the-art fire training centre sits on a 37-acre site – the primary function will be to train our Fire and Emergency personnel, and consists of an administration building with classrooms. In addition, offices will be shared with the Department of National Defence, plus an on-site driver training circuit to be shared with Peel Regional Police.

Peel Paramedics work to improve response times

Responding to over 220 emergency calls every day, Peel Regional Paramedic Services (PRPS) work around the clock to save lives. How quickly they respond is affected by hospital offload delays, demand of emergency calls, traffic congestion and the misuse of 9-1-1. Looking at how we can manage these challenges is something I’m consistently involved in as a member of the Emergency Protective Services Committee.

To improve response times, PRPS has partnered with area hospitals, the Province and other GTA paramedic services to:

- run a dedicated offload nursing program to reduce the amount of time paramedics are waiting for the hospital to take over patient care
- educate the community on proper use of 9-1-1
- deliver programs such as Community Referral by EMS to ensure residents receive support from appropriate health-care services

New paramedic stations

Over the next 10 years, we are building 25 paramedic facilities in carefully-planned locations throughout Peel. These stations will help paramedics meet the growing needs of our community and respond to emergencies more quickly.

How you can help

- Call 9-1-1 for emergencies only
- Visit your family doctor or local walk-in clinic for non-emergencies
- Learn CPR and use it in emergencies when needed

Visit www.peelems.ca to learn about when to call 9-1-1, additional health care options for non-emergencies and the benefits of CPR.



Peel Regional Paramedics respond to more than 80,000 emergencies every year.

Community Recycling Centres

The Region of Peel operates a network of Community Recycling Centres (CRCs) that provide reuse, recycling and disposal services for Peel residents and small businesses.

I encourage you to use CRCs to dispose of reusable and recyclable items, excess waste as well as items that are not collected by the Region such as household hazardous waste and select electronic waste.

If you own or work for a small business that generates hazardous waste, you may apply to dispose of it at a CRC. The online application is available at www.peelregion.ca/BHW

Compost is also available for sale and can be used for landscaping, soil mix blending and light top-dressing on your lawn and garden. If purchasing compost, please bring your own containers.

Battleford CRC | 2255 Battleford Rd.

Operates seven days a week 8:30 a.m. to 4:30 p.m.

Extended evening hours every Thursday until 8 p.m. from May to September.

Residents may drop off the following items for free:

- Household hazardous waste (e.g. paint, batteries, motor oil etc.)
- Reusable goods
- Dedicated loads of blue box materials, select electronics, tires (passenger or light truck) and large metal appliances and fixtures

For a list of acceptable and unacceptable materials and drop-off fees, visit www.peelregion.ca/waste or refer to pages 20 to 25 of your 2010/2011 *Waste Management Guide*.

Peel Region Official Plan Review (PROPR)

The Region's effort in updating its Regional Official Plan is almost complete after much consultation with the public. The Official Plan guides the Region on many fronts like land use, environment and transportation.

Provincial policies such as the Places to Grow Growth Plan in 2006, the Greenbelt Plan in 2005 and the Provincial Policy Statement in 2005 were released since our last Official Plan. Therefore, the current Official Plan review is to ensure conformity with provincial initiatives. Key topics in the Official Plan review include: managing growth, transportation, natural heritage, agriculture, energy, housing, and waste management, just to name a few.

Do you know where it goes?

Have you ever been left standing in your kitchen trying to decide whether to place your plastic takeout container in the garbage or blue box, or whether your coffee cup belongs in the garbage or green bin?

Let's face it; proper waste disposal can be confusing at times...but not any longer.

The Region of Peel has revamped its searchable waste database to include more items, improved user functionality and a new home at www.wheredoesitgo.ca

Check it out...you may be surprised to learn what does – or doesn't – go in your blue box, green bin or garbage container.

wheredoesitgo.ca

A lot of your waste can be recycled. Enter the item you want to dispose of and we'll tell you how.

gift wrapping paper



Gift wrapping paper (metallic): The composite multi-layered packaging is not recyclable. Please place this item in the garbage.



Planning developments

I am incredibly pleased to welcome VIVA Mississauga Retirement Community to our neighbourhood. This will be a fantastic resource for seniors and their families throughout Mississauga. Another great addition to our quickly growing community.



MP Bob Dechert, Mississauga-Erindale and Councillor Sue McFadden break ground for VIVA in Ward 10.

Being eco-friendly is as easy as replacing a toilet

If you're looking for a simple way to do something good for the environment, I encourage you to take advantage of the Region of Peel's Toilet Replacement Program.

The program offers a \$60 rebate when you purchase a Peel-Approved high efficiency toilet. The toilets have been thoroughly tested, which means you can be secure in knowing that a Peel-Approved toilet will perform as well or better than less efficient models.

The benefits of participating in the toilet replacement program:

- you will immediately reduce your water usage
- your new toilet will help lower the cost of your water bills
- you can feel good about the positive impact reducing your water use has on the environment

In 2009, over 2.8 megalitres of water were saved per day thanks to residents in Peel switching to high efficiency toilets.

Visit www.watersmartpeel.ca for more information.



Getting your garden ready for summer

Spring is here and if you're like me, you can't wait to get out and start working in the garden.

If you're not sure where to start, begin with these key spring activities:

- cut back dead perennials so there is room for the new growth
- remove last year's dead annuals
- rake the top layer of soil (be careful around existing plants)
- add a layer of compost to your garden beds

Resist the urge to add new items to your garden until May, as the weather is often unpredictable. After planting, spread a thick layer of mulch over all exposed soil to trap moisture and keep out weeds.

Need plant ideas or more gardening guidelines? Visit www.watersmartpeel.ca for information, or to sign up for one of Peel's free gardening consultations.



The Region of Peel and Rotary International share the same vision and values to help improve the lives of its citizens. As President of the Rotary Club of Mississauga-Meadowvale, I am honoured to be a part of an organization that helps families, children and seniors through fellowship, goodwill, strengthening friendships and a commitment to unique educational opportunities. Together, we will help to ensure that Peel remains a healthy, vibrant and safe community.

The Rotary Club of Mississauga-Meadowvale sponsored a local Ward 10 student to go to the Dominican Republic to distribute filled knapsacks to the displaced children of Haiti. They also donated \$1000 directly to the children.



President Sue McFadden inducts two new Rotarians in April 2010.

The roles of government

Canada's levels of government share powers and responsibilities in a top-down system. This chart provides an overview of the role each level plays.

Municipal

Cities, towns, and villages all over Canada have their own municipal governments to deal with local concerns.

- Local roads
- Parks and recreation
- Planning and zoning
- Taxation
- By-law enforcement
- Economic development
- Fire
- Libraries
- Licensing

Regional

The Region of Peel is an upper tier municipality; lower-tier municipalities exist within an upper tier (i.e. Mississauga, Brampton and Caledon).

- Regional roads
- Public health
- Non-profit housing
- Heritage
- Police
- Long-term care facilities
- Water and wastewater
- Social services
- Children's services
- Paramedics
- Garbage and recycling

Provincial

Each province has its own government to deal with issues that relate to that province.

- Property and civil rights
- Administration of justice
- Natural resources
- Environment
- Education
- Health
- Welfare

Federal

One government that deals with issues that relate to the whole country.

- Defence
- Criminal law
- Employment insurance
- Postal service
- Census
- Copyrights
- Trade regulation
- External relations
- Money and banking
- Transportation
- Citizenship
- Indian affairs

Backpacks and school supplies sent to Haiti

On behalf of "Sosua Kids" and the Rotary Club, I want to recognize the generosity of our community members who provided us with over 300 backpacks filled with school supplies for the children of Haiti and the Dominican Republic. These backpacks were filled with pencils, pens, crayons, markers, colouring books, English readers, English/ Spanish dictionaries, erasers, notepads, calculators and more.

"Sosua Kids" helps improve educational opportunities for children in the Dominican Republic. For more information, visit <http://sosuakids.com>

Committees

I currently sit on the following committees on behalf of the Region of Peel:

- Credit Valley Conservation
- Emergency Management Program Committee
- Emergency and Protective Services Committee
- Inter-Municipal Planning Subcommittee
- Region of Peel Accessibility Advisory Committee
- Peel Housing Corporation Board of Directors
- Peel Police Services Board – Nomination Ad Hoc Committee
- Peel Regional Police Internet Safety Committee
- Peel Youth Violence Prevention Steering Committee

Mississauga's Acting Mayor in April and May 2010

Contact us

| | |
|---|---|
| Councillor Sue McFadden | 905-896-5010 www.mississaugaward10.ca |
| Glenda Huggett Executive Assistant | 905-615-4610 |
| Joanne Wood Administrative Assistant | 905-896-5010 |
| Region of Peel | 905-791-7800 www.peelregion.ca |
| Water Billing | 905-791-8711 |
| Water (24 hours) | 905-791-7800 |
| Waste Management | 905-791-9499 |
| Peel Heritage Complex | 905-791-4055 |
| Peel Public Health | 905-799-7700 |

2-1-1, 3-1-1, 9-1-1 ... know who to call

- **2-1-1** is for confidential information and referral to non-emergency community, health and social services in Peel (e.g. finding employment, a doctor or social housing)
- **3-1-1** provides residents, businesses and visitors with direct access to City and Regional programs and services in Peel (e.g. garbage pick-up, water billing, by-laws and taxes)
- **9-1-1** is for life-threatening emergencies or crimes (e.g. a fire, a crime in progress or a medical emergency)

For more information, visit www.peelregion.ca or www.mississauga.ca



Watch Regional Council meetings live on Rogers Cable television.

Visit www.peelregion.ca for dates and times.

View newsletters online at www.peelregion.ca/council



This newsletter was printed on Rolland Enviro100. Rolland Enviro100 contains 100 per cent recycled post-consumer fibre, is certified EcoLogo, Processed Chlorine Free and made using Biogas Energy.