### Initial Report

**Premise/Facility under Investigation**

**Direct Dentistry Services**  
130 Bridgeland Avenue, Suite 406  
Toronto, Ontario M6A 1Z4

**Type of Premise/Facility**  
On-site mobile dentistry program

**Date board of health became aware of IPAC lapse**  
2018-05-25

**Date of Initial Report posting**  
2018-06-01

**Date of Initial Report update(s) if applicable**

**How the IPAC lapse was identified?**  
Complaint

**Summary Description of the IPAC lapse**

Suboptimal reprocessing practices. Autoclave not being used as per manufacturer’s instructions for use, does not meet Canadian Standards Association requirements for monitoring of physical parameters (e.g., temperature, time, pressure) and is not currently licensed for sale in Canada.

<table>
<thead>
<tr>
<th>IPAC Lapse Investigation</th>
<th>Yes</th>
<th>No</th>
<th>N/A</th>
<th>Please provide further details/steps</th>
</tr>
</thead>
<tbody>
<tr>
<td>Did the IPAC lapse involve a member of a regulatory college?</td>
<td>☒</td>
<td>☐</td>
<td>☐</td>
<td>Royal College of Dental Surgeons of Ontario</td>
</tr>
<tr>
<td>If yes, was the issue referred to the regulatory college?</td>
<td>☒</td>
<td>☐</td>
<td>☐</td>
<td>Royal College of Dental Surgeons of Ontario</td>
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<tr>
<td>Were any corrective measures recommended and/or implemented?</td>
<td>☒</td>
<td>☐</td>
<td>☐</td>
<td>See below.</td>
</tr>
<tr>
<td>If yes, state the corrective measures in details/steps</td>
<td></td>
<td></td>
<td></td>
<td>Organization required to cease any further use of unlicensed autoclave. Organization required to re-sterilize equipment and instruments reprocessed in unlicensed autoclave prior to future use. These actions have been completed. The organization has also purchased an appropriate autoclave licensed for use in Canada.</td>
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</table>

**Date and list any order(s) or directive(s) that were issued to the owner/operator (if applicable)**

**Order under section 13 of the Health Protection and Promotion Act issued on May 25, 2018**

**Initial Report Comments and Contact Information**

**Additional Comments:**  
Peel Public Health infection control specialists are currently working with the organization to ensure standardized IPAC protocols are in place.

- On-site investigation was conducted. Immediate actions were provided to Director of Operations and co-founder of Direct Dentistry Services. Information/educational resources were provided for review.

**If you have any further questions, please contact:**

Monali Varia, Manager, Health Services  
1-905-791-7800 ext. 2451  
monali.varia@peelregion.ca
Region of Peel
Infection Prevention And Control (IPAC) Lapse Report

<table>
<thead>
<tr>
<th>Final Report</th>
<th>Date of Final Report Posting</th>
<th>Date of Final Report Update(s) (if applicable)</th>
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<tbody>
<tr>
<td></td>
<td>2018-09-07</td>
<td>2018-09-06</td>
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</table>

State and date any order(s) or directive(s) were issued to the owner/operator (if applicable)

**Letter to revoke Section 13 Order sent on June 6, 2018.**

State and date of all corrective measures that were confirmed to have been completed

**The organization has taken appropriate corrective measures to comply with infection prevention and control best practices.**

**Final Report Comments and Contact Information**

Additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact:

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1-905-791-7800 ext. 2451
monali.varia@peelregion.ca