

Region of Peel

Working for you

Ontario Works Dental/Denture Benefits

If you are an Ontario Works client:

You must provide the following information to your dentist.

1. Your nine digit Member ID # assigned to you by Ontario Works, and
2. Your Statement of Assistance.

If you do not have your...	Then you may use your ...
<ul style="list-style-type: none">• Statement of Assistance	<ul style="list-style-type: none">• Nine digit Member ID number, and• Current month's Drug Benefit Card

Procedures not covered

Arrangements for payment will need to be made with your dentist when:

- Procedure(s) you require are not covered in either fee guides, or
- A procedure is more than the maximum cost outlined in the fee guides.

If you are a Dental/Denture Provider

Dental/denture providers must obtain the following information from the Ontario Works client:

1. The applicant/head of household's **nine digit Member ID number**
2. A copy of the applicant/head of household's **Statement of Assistance for the current month**
3. The applicant/head of household's name and date of birth
4. The name and date of birth of the person who received the service
5. Their relationship to the applicant/head of household

If the client does not have...	Then the provider should request from the client their...
<ul style="list-style-type: none">• Their Statement of Assistance for the current month	<ul style="list-style-type: none">• Drug Benefit card for the current month, and• Nine digit Member ID #
<ul style="list-style-type: none">• Any verification of receiving OW assistance in the current month	<ul style="list-style-type: none">• Verification prior to providing the service

Providers must submit to GWL

- A completed Great West Life dental claim form signed by the applicant/head of household, and
- A predetermination form if dentures are required

Dental/Denture Services and Fee Guide

If the client is...	Then the provider must use the...
<ul style="list-style-type: none">• Under the age of 18	<ul style="list-style-type: none">• MCSS Schedule of Dental Services and Fee guide
<ul style="list-style-type: none">• An adult 18 years of age and older, or• Receiving ODSP (dentures only)	<ul style="list-style-type: none">• Ontario Works in Peel Schedule of Emergency Dental/Denture Services and Fee guide

Clients and Providers may...	Only service providers may contact...
<ul style="list-style-type: none">• Contact the OW Caseworker• Visit our website at: peelregion.ca/ow/index.htm• Email ZZG-OW Dental – Vision Request@peelregion.ca, or• Call our Dental/Vision care line at 905-793-9200 ext. 8453	<ul style="list-style-type: none">• Great West Life at 1-800-957-9777