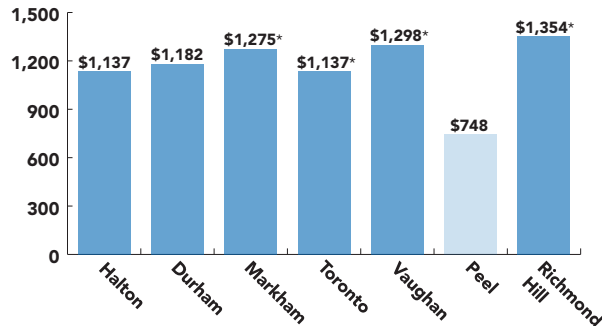


How our Rates Compare



Average household in Peel consumes about 290 m³ per year.

* 2019 rate.

Under legislation, Utility Rates are required to be full cost recovery.

Where water and wastewater dollars go

- Ongoing maintenance and replacement of the water and wastewater systems
- The system of pipes and pumping stations that bring water to your property and the separate system that takes wastewater away from your property
- Leading-edge water and wastewater treatment
- Ensuring the accuracy of more than 335,000 water meters and their meter readings
- Local conservation authorities' initiatives that include drinking water source protection and reducing the effects of climate change

How to reduce your bill

You are billed according to how much water goes through the meter at your property, even if the water is consumed by an undetected leak. Fixing leaks and using less water will help reduce your bill.

Need tips on how to detect leaks and use less water? Visit watersmartpeel.ca

Have a question about your bill?

Please call **905-791-8711** or visit peelregion.ca/waterbills

The Region of Peel is governed by Regional Council, a decision-making body of councillors who represent residents in Brampton, Caledon and Mississauga.

To learn more about how property tax and utility dollars are aligned with the Region's budget, Strategic Plan and Term of Council priorities, go to peelregion.ca/budget



10 Peel Centre Drive
Brampton, ON L6T 4B9
905-791-7800 | peelregion.ca

2020 Property Tax and Utility Rate Information

Investing to build our Community for Life

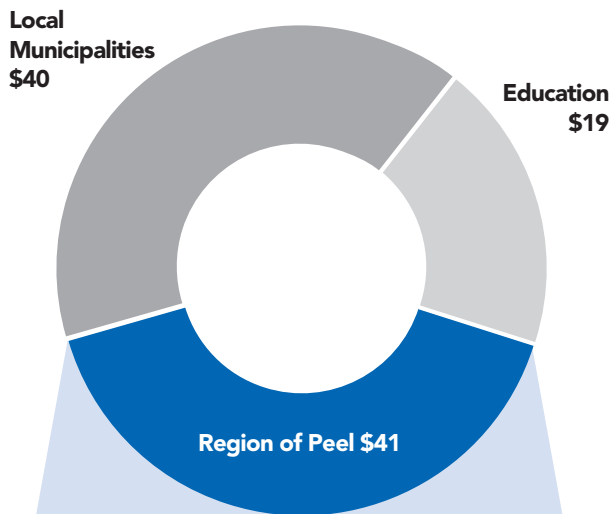
The Region of Peel's annual budget outlines how your property tax and utility dollars (water and wastewater) will be invested to help provide a wide range of essential community services such as police services, waste management, affordable housing and safe, clean drinking water.

Your property taxes and water payments help provide these community services to **1.5 million** residents and **175,000** businesses operating in the local municipalities of Brampton, Caledon and Mississauga.

To learn more, visit peelregion.ca/budget



Where Every \$100 of Property Tax Goes



\$16.58	Police
\$4.23	Housing Support
\$4.18	Waste Management
\$2.53	Capital Infrastructure
\$2.45	Roads and Transportation
\$2.14	Paramedics
\$1.41	Long Term Care
\$1.02	Conservation Authorities
\$0.97	TransHelp
\$0.85	Income Support
\$0.72	Assessment Services
\$0.69	Enterprise Programs and Services*
\$0.60	Early Growth and Development
\$0.48	Homelessness Support
\$0.41	Community Investment
\$0.41	Infectious Disease Prevention
\$0.40	Chronic Disease Prevention
\$0.36	Child Care
\$0.22	Heritage Arts and Culture
\$0.13	Land Use Planning
\$0.11	Employment Support
\$0.09	Adult Day

*Includes: Corporate Services, Finance, and Digital & Information Services

2020 Budget Highlights from Property Tax

The 2020 Budget sustains current service levels required by a population that is expected to grow by an average of 20,000 people per year, while our population continues to age at the same time.



+5,600 paramedic response calls



+21,000 more accessible transportation rides



Implementation of **Butterfly** model at Tall Pines to support seniors with dementia



Expansion of **EarlyON** services for **6,000** children and parents



Moving towards **75%** 3R waste diversion target and **5,000** new households



35 more police officers to increase community safety



\$2M temporary levy for community hub developments

This year, the Province's efforts to control spending resulted in a Regional funding impact of \$6.6 million. These cuts along with other factors, made for a challenging year. The 2020 Budget invests responsibly in core service levels, promotes community safety and protects the vulnerable, while also striving for efficiency to mitigate the increase to property tax bills.

2020 Utility Rate Information

Water and Wastewater Rates

Cost of Water and Wastewater

Per cubic metre	2019	2020	Increase
Water	\$1.4725	\$1.5980	8.53%
Wastewater	\$1.1367	\$1.2033	5.87%

Combined average increase 7.20%

An average household with water and wastewater services can expect an increase of \$51 in their total billed amount in 2020.

Water bills issued as of April 1, 2020 will have an average rate increase of 7.20 per cent. The water rate will increase by 8.53 per cent and the wastewater rate will increase by 5.87 per cent.

The rate increase is largely driven by the need to invest in maintaining the infrastructure combined with inflationary impacts to operating costs. Despite the increase, the Region continues to maintain the lowest rates in the Greater Toronto Area.

Water

In the Region of Peel, we enjoy safe and clean drinking water that has been treated and tested to ensure it is of excellent quality. Water is billed based on meter readings reflecting water consumption at your property.

Wastewater

The wastewater charge is for operating the sanitary sewer system and treating wastewater. For residential customers connected to wastewater system with metered water service, the wastewater rate is applied to 85 per cent of total water consumption throughout the year. The 15 per cent discount recognizes seasonal usage such as lawn watering and swimming pool maintenance, where not all the water is returned to the wastewater system.