

# Emergency income supports in Peel for Ukrainians under CUAET Program



If you have arrived or are remaining in Ontario under the Canada-Ukraine Authorization for Emergency Travel (CUAET), you can apply for temporary financial support through emergency assistance.

If you are eligible, emergency assistance will give quick support to you and your family.

## Support available:

You may receive approximately \$733 a month if you are a single person and need help paying for food and shelter. You may receive more if you have children. You and your family may receive financial support for up to six months if you do not have enough money or assets to meet your basic needs.

## Prescription drug benefits

If you are eligible for emergency assistance, you will be issued a drug card to pay for part of your prescription drug costs.

## Applying for emergency assistance

If you have a Canadian social insurance number (SIN), email address and phone number, you can apply online here: [www.ontario.ca/page/apply-emergency-assistance](http://www.ontario.ca/page/apply-emergency-assistance).

If you do not have a social insurance number (SIN), email address and phone number, contact the Ontario Works office in Peel at **905-793-9200**.

Submit only one application for you and your immediate family. If you choose to apply online, your application will follow the steps found on the next page. It will take about 15 to 20 minutes to apply.

If you have arrived or are remaining in Ontario under the Canada-Ukraine Authorization for Emergency travel (CUAET) and are applying online, select "Emergency Authorization (e.g., CUAET)" for "What best describes your situation?"

## Emergency Assistance (EA) application process:

### Step 1 Gather the necessary information and submit your application

You will need:

- Personal information for you and your family
- Your housing costs
- Your family's total income and available assets
- Your bank account information (if you have one) so you can get your payment quickly
- Documentation confirming your status in Canada, including your passport, visa, permits, etc.

### Step 2 Ontario Works reviews your application

A worker at your local Ontario Works office will review your application.

### Step 3 Your local Ontario Works office will contact you

A worker from your local Ontario Works office will contact you within four business days of submitting your application. This does not include weekends and holidays.

They may ask you to provide more information to verify your application, like copies of bills or other documents. If no additional information is required, they may tell you if your application has been approved and how much you can expect to receive.

### Step 4 If you are eligible, you will get a payment by direct deposit or cheque

If your application is approved, your local Ontario Works office will issue you a payment right away. If you provided your bank information, you will get a payment in your bank account within two business days. If you did not provide your bank information, you can expect a cheque to arrive in the mail in seven business days.

## Technical requirements for completing the EA application online:

To complete your application online, you will need the latest version of one of these browsers:

- Google Chrome
- Safari
- Mozilla Firefox
- Microsoft Edge

HUM-1212 22/06