Peel Region COVID-19 Assessment Centres - Emergency Shelter Referral Process for Individuals Experiencing Homelessness

March 21, 2020

Purpose

This document provides the Peel Region COVID-19 Assessment Centres with information on how to support individuals who are awaiting test results and experiencing homelessness. These individuals can be referred to an emergency shelter in the community for temporary housing.

Self-Isolation Protocols at Emergency Shelters

All emergency shelters in Peel Region are following self-isolation protocols for individuals who screen positive to the COVID-19 questionnaire and/or awaiting test results. These individuals will be self-isolated for a period of up to 14 days, unless otherwise directed by Public Health, and receive meals, proper room cleaning, health check-ins, etc.

Referral Process

Please follow the process below to refer an individual to an emergency shelter:

<table>
<thead>
<tr>
<th>Step</th>
<th>Action</th>
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| 1    | Contact the appropriate emergency shelter using the chart in Appendix I.  
**Important**: If you are unsure about which emergency shelter to refer to, or the individual is hesitant about going to an emergency shelter, please contact the Street Outreach Team at 1-877-848-8481. |
| 2    | Inform staff that the individual is awaiting test results and requires self-isolation. |
| 3    | Advise the individual of transportation details.  
**Note**: The emergency shelter will arrange the transportation on the individual's behalf. |
## APPENDIX I: Emergency Shelter Contact Information

<table>
<thead>
<tr>
<th>If the individual is...</th>
<th>Emergency Shelter</th>
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| Fleeing abuse           | Interim Place North: 905-676-8515  
Interim Place South: 905-403-9691  
Family Life Resource Centre: 905-451-4115  
  
*Note: The addresses for these facilities are not shared publicly.* |
| Has children            | Peel Family Shelter  
1767 Dundas St. East, Mississauga  
905-272-7061 |
| Has a spouse            | Cawthra Shelter  
2500 Cawthra Road, Mississauga  
905-281-1272 |
| A single female over 25 years | Cawthra Shelter  
2500 Cawthra Road, Mississauga  
905-281-1272 |
| A single male over 25 years | Wilkinson Shelter  
15 Wilkinson Road, Brampton  
905-452-1335 |
| A youth between 16-24 years | Our Place Peel  
3579 Dixie Road, Mississauga  
905-238-1383  
Brampton Queen Street Youth Shelter  
3458 Queen St. East, Brampton  
905-791-2334 |