

B. *Description of Current Services*

B.1 Program Location Map

Accessibility Planning Program staff are located at 10 Peel Centre Drive, Brampton.

B.2 Profile of Current Services

Program Support & Coordination

The Accessibility Planning Program coordinates implementation and development of annual accessibility plans as well as providing support to the Joint Peel-Caledon Accessibility Advisory Committee (AAC), Region, Accessibility Planning SSBP Steering Committee and all Regional departments in assessing and ensuring that services, programs, projects, and policy initiatives address accessibility for citizens, customers, and employees with disabilities.

B.3 Description of Clients/Customers

Regional Departments

Accessibility Planning Program provides accessibility advice and informational support services to all Regional Departments.

Regional Employees

The Region of Peel's diverse workforce has approximately 3200 employees who deliver programs and services to over one million Peel residents.

Prospective Employees

All individuals who wish to seek employment at the Region of Peel.

Customers and Clients of Regional Programs and Services

All individuals who access and use services, programs and information offered and delivered by the Region of Peel.

Prospective Customers and Clients of Regional Programs and Services

All individuals who in the future may require access to services, programs and information offered and delivered by the Region of Peel.

B.4 Description of Suppliers, Partners and Stakeholders

Suppliers

- Disability Education Trainers (Coalition for Persons with Disabilities Peel/Halton/Dufferin; Learning Disabilities Association of Peel Region)
- Translation service providers

Partners

- Regional departments involved in program and service delivery endeavours.
- Professional Associations:
Association of Municipal Clerks and Treasurers of Ontario (AMCTO),
Association of Municipalities of Ontario (AMO)
- Accessibility Directorate of Ontario
- External collaborative accessibility networks:
Ontario Network of Accessibility Professionals (ONAP),
Peel Partners in Accessibility,
Coalition of Accessibility Advisory Committees
- City of Brampton Accessibility Advisory Committee
- City of Mississauga Accessibility Advisory Committee

Stakeholders

- Provincial Government – Ministry of Community and Social Services (Ministry responsible for AODA and ODA)
- Joint Peel-Caledon Accessibility Advisory Committee (AAC) to advise the Region of Peel on accessibility issues and addressing the legislative requirements under AODA, ODA and subsequent regulations.