

D. *Mandate, Objectives and Actions*

D.1 Mandate and Objectives

Mandate:

The Accessibility Planning Program will contribute to creating a receptive, accessible community that ensures full participation of individuals with disabilities.

Objectives:

1. To develop ability of all Regional staff to effectively and proactively identify and address accessibility barriers
2. To improve accessibility of Regional programs, services and facilities
3. To address policy issues and optimize advocacy efforts
4. To build public awareness and knowledge of accessibility issues

D.2 Objectives and Actions

- 1. To develop ability of all Regional staff to effectively and proactively identify and address accessibility barriers**
 - 1.1 Build an effective training and development program for staff
 - 1.2 Ensure ongoing internal communication on accessibility
 - 1.3 Develop specific accessibility standards and guidelines for all internal and external publications
- 2. To improve accessibility of Regional programs, services and facilities.**
 - 2.1 Ensure effective processes are in place to integrate AAC recommendations
 - 2.2 Strengthen organizational processes that will support accessibility

- 2.3 Develop a process for reporting of barriers and accessibility issues
- 2.4 Integrate accessibility issues into key planning documents
- 2.5 Ensure accessibility while organizing corporate events and meetings
- 2.6 Ensure effective processes are in place to implement Universal Design philosophy

3. To address policy issues and optimize advocacy efforts

- 3.1 Undertake policy development approach
- 3.2 Establish strong partnerships with other governments and non-governmental organizations
- 3.3 Pursue advocacy opportunities with the province

4. To build public awareness and knowledge of accessibility issues

- 4.1 Create opportunities for public engagement
- 4.2 Implement an external communication and education strategy

See the Accessibility Work Plan in Appendix II, which lists tasks that support each of the Objectives and related Actions.

D.3 Strategic Plan Connection

The objectives and actions in the Accessibility Planning Program Service Strategy Business Plan are consistent with, and support, the following goals in the Region's Strategic Plan, *Fast Forward Peel: Building a Strong Community Together*.

Goal 1: Improve the community's health, social well-being and safety

Goal 5: Be a citizen-focused Regional government

Strategic Action 5.4: Contribute to creating a receptive, accessible community that ensures full participation of individuals with disabilities

D.4 Service Principles (Optional)

The Regional Values function as Accessibility Planning Program service principles.