

**Summary of Accessibility Accomplishments
July 2007 – June 2008**

Objective 4: To build public awareness and advocate for accessibility of programs and services.

Appendix II
2008 Accessibility Plan

	Action 4.2 Establish strong partnerships with other governments and non-governmental organizations.
4.2.1	<p>Activity: Presentations have been delivered at various community organizations about Ontario Works. This is usually done as a result of a request from a community stakeholder. As well, inquiries from other branches of government are responded to including MPP’s, agencies and boards.</p> <p>Barrier Addressed*: Informational, Communicational</p> <p>Result Achieved: Increased knowledge about the services and supports offered through Ontario Works.</p> <p>Department: Human Services</p> <p>Standards: Customer Service, Information and Communication</p>
4.2.2	<p>Activity: “Making the Connection” events, hosted by ODSP, in cooperation with Ontario Works.</p> <p>Barrier Addressed*: Informational, Communicational</p> <p>Result Achieved: Information about ODSP and Ontario Works – Employment Supports to the recipients of ODSP and pending ODSP applicants.</p> <p>Department: Human Services</p> <p>Standards: Information and Communication</p>
4.2.3	<p>Activity: Quarterly Multicultural Community Consultation Group (MCCG) Meetings.</p> <p>Barrier Addressed*: Informational, Communicational, Attitudinal</p> <p>Result Achieved: MCCG members have the opportunity to hear about updates around Region of Peel, Ontario Works. MCCG members also have the opportunity to provide feedback. They may also give suggestions for change. These meetings also provide community agencies the opportunity to update Ontario Works about programs, services, and any changes occurring within their own organizations.</p> <p>Department: Human Services</p> <p>Standards: Information and Communication</p>

*Barrier Addressed –The result of Action and Activity will be the identification, removal and prevention of specific barriers.

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4.2.4	<p>Activity: Committee involvement with the GAP Analysis on Employment Accessibility for Persons with Disabilities for the Region of Peel. Committee is comprised of various stakeholders, employers, service providers, educational institutions, persons with disabilities, caregivers/citizens.</p> <p>Barrier Addressed*: Informational, Communicational, Attitudinal</p> <p>Result Achieved: Identification of gaps in skills and employment services; addresses barriers and resources required to reduce barriers.</p> <p>Department: Human Services</p> <p>Standards: Information and Communication</p>
4.2.5	<p>Activity: Establish a strong connection with the Heart Lake Conservation area in order to work together improving accessibility issues on site.</p> <p>Barrier Addressed*: Physical</p> <p>Result Achieved: Heart Lake is currently building permanent accessible washrooms on site.</p> <p>Department: Environment, Transportation and Planning Services</p> <p>Standards: Customer Service</p>
4.2.6	<p>Activity: TransHelp will continue to build strong relationships with our transportation partners and area transit authorities.</p> <p>Barrier Addressed*: Communicational, Informational</p> <p>Result Achieved: TransHelp continues to have a strong relationship with CCS (Caledon Community Services) and Red Cross. TransHelp actively participates on the conventional Transit policy group which includes the area transit authorities.</p> <p>Department: Environment, Transportation and Planning Services</p> <p>Standards: Transportation, Customer Service</p>
4.2.7	<p>Activity: Inclusion Unit of Children’s Services participated on an advisory committee regarding new community based services for children who are blind or have low vision.</p>

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	Action 4.2
	Establish strong partnerships with other governments and non-governmental organizations.
	<p>Barrier Addressed*: Communicational, Informational, Attitudinal Result Achieved: Increased awareness of community based services for children who are blind or have low vision. Department: Human Services (Children’s Services) Standards: Information and Communication</p>
4.2.8	<p>Activity: Peel Best Start Integrated Programming Committee Partnership Agreement Vision Statement incorporates and highlights accessibility. Barrier Addressed*: Attitudinal, Informational, Communicational Result Achieved: Vision Statement incorporates accessibility and is part of the Partnership Agreement. Department: Human Services (Children’s Services) Standards: Customer Service</p>

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