

**Summary of Accessibility Accomplishments
July 2007 – June 2008**

Objective 1: To build the capacity of all staff to be aware of, and sensitive to, accessibility issues and barriers, and to support efforts to improve accessibility.

Appendix II
2008 Accessibility Plan

	<p>Action 1.2</p> <p>Build an effective internal communication strategy that promotes accessibility.</p>
<p>1.2.1</p>	<p>Activity: Distribution of information about Mental Health and Addictions Services through the Mississauga Halton Local Health Integration Network (MH LHIN) to Ontario Works staff via e-mail. Staff was invited to participate in the Community Engagement Task Team meeting in order to gain insight on: What has/has not worked well? What could be changed or done differently. Staff was also invited to complete an online or paper survey on changes that can be made for services in the community.</p> <p>Barrier Addressed*: Informational, Communicational, Attitudinal</p> <p>Result Achieved: Staff awareness building an opportunity for staff to provide input regarding what is working and recommendations for improvement.</p> <p>Department: Human Services</p> <p>Standards: Information and Communication</p>
<p>1.2.2</p>	<p>Activity: Ensure ongoing internal communication on accessibility by incorporating AAC members onto various Committees within the planning process of the Peel Children’s Water Festival.</p> <p>Barrier Addressed*: Communicational</p> <p>Result Achieved: Staff informed of areas that need improvements. AAC and Region of Peel Accessibility staff sat on the Steering, Operations and Activities Committees.</p> <p>Department: Environment, Transportation and Planning Services and Health Services</p> <p>Standards: Information and Communication</p>
<p>1.2.3</p>	<p>Activity: Develop specific accessibility standards and guidelines for all internal and external publications for the Peel Children’s Water Festival.</p> <p>Barrier Addressed*: Informational, Communicational</p> <p>Result Achieved: Ensuring that printed material clearly communicates accessibility standards, Festival attendants were able to make choices of which activities they were not able to attend by evaluating the legend.</p> <p>Department: Environment, Transportation and Planning Services</p> <p>Standards: Information and Communication</p>

*Barrier Addressed –The result of Action and Activity will be the identification, removal and prevention of specific barriers.

**Summary of Accessibility Accomplishments
July 2007 – June 2008**

Objective 1: To build the capacity of all staff to be aware of, and sensitive to, accessibility issues and barriers, and to support efforts to improve accessibility.

Appendix II
2008 Accessibility Plan

	Action 1.2
	Build an effective internal communication strategy that promotes accessibility.
1.2.4	<p>Activity: Access to health information. Barrier Addressed*: Informational, Communicational Result Achieved: Outbreak information is now available on the Internet, providing access to information from any location, and aiding in the understanding of limited entry at the Long Term Care Homes. Department: Health Services Standards: Information and Communication, Customer Service</p>
1.2.5	<p>Activity: Accessibility of web site. Barrier Addressed*: Informational, Communicational Result Achieved: Accessibility planning is taken into account in web designs and outreach communications. Department: Health Services (Paramedics) Standards: Information and Communication, Customer Service</p>
1.2.6	<p>Activity: TransHelp to review the Region of Peel Accessibility Plan on a monthly basis at TransHelp management meetings and on a quarterly basis at staff meetings. Barrier Addressed*: Informational, Policy/Practice Result Achieved: TransHelp reviews the Region of Peel Accessibility Plan as changes occur and communicates to all staff as required. Department: Environment, Transportation and Planning Services Standards: Information and Communication, Transportation</p>
1.2.7	<p>Activity: TransHelp to ensure that accessibility is included into scope of work when planning events such as Roadeo day and staff development day. Barrier Addressed*: Communicational, Informational Result Achieved: TransHelp continues to ensure accessibility is addressed for all special events. Department: Environment, Transportation and Planning Services Standards: Transportation, Customer Service</p>

*Barrier Addressed –The result of Action and Activity will be the identification, removal and prevention of specific barriers.

**Summary of Accessibility Accomplishments
July 2007 – June 2008**

Objective 1: To build the capacity of all staff to be aware of, and sensitive to, accessibility issues and barriers, and to support efforts to improve accessibility.

Appendix II
2008 Accessibility Plan

	Action 1.2
	Build an effective internal communication strategy that promotes accessibility.
1.2.8	<p>Activity: Develop and implement internal communication strategy. Barrier Addressed*: Communicational, Informational Result Achieved: Draft strategy developed; selected tactics implemented (e.g. Pathways stories, Images of Peel feature). External promotion strategy of IDPD event through news releases, etc. Department: Corporate Services Standards: Information and Communication</p>
1.2.9	<p>Activity: Educational activities during Emergency Preparedness Week in May 2008 included Pathways stories, quizzes, and Lunch and Learn sessions. These activities included emergency preparedness for persons with disabilities. Barrier Addressed*: Informational, Communicational, Health and Safety Result Achieved: Increase staff awareness about emergency preparedness for persons with disabilities. Department: Corporate Services Standards: Information and Communication</p>
1.2.10	<p>Activity: “Making Way” Internet pages have different font size options to improve accessibility. Barrier Addressed*: Informational, Communicational Result Achieved: Provided different font size options resulting in improved accessibility of Making Way web site. Department: Corporate Services Standards: Information and Communication</p>

*Barrier Addressed –The result of Action and Activity will be the identification, removal and prevention of specific barriers.