

**Summary of Accessibility Accomplishments
July 2007 – June 2008**

Objective 2: To develop and strengthen organizational processes that will support accessibility.

Appendix II
2008 Accessibility Plan

	Action 2.1 Ensure processes are in place to consult effectively with the AAC.
2.1.1	<p>Activity: Community Relations Program Analyst attends monthly meetings with AAC.</p> <p>Barrier Addressed*: Communicational, Informational</p> <p>Result Achieved: Ontario Works is kept informed on topics and information is disseminated. Input is provided where appropriate.</p> <p>Department: Human Services</p> <p>Standards: Customer Service</p>
2.1.2	<p>Activity: An AAC member had been included into the Steering Committee, Activities Committee and the Operations Committee of the Peel Children’s Water Festival.</p> <p>Barrier Addressed*: Communicational, Physical</p> <p>Result Achieved: AAC Committee members provided direction to the various Committees. The focus was how to make the activities more accessible to children with disabilities. Accessibility of the event was improved by adding a designated seating area within the entertainment tent with an emergency exit, obtaining all accessible portable washroom stalls and re-grading rough pathways and roads.</p> <p>Department: Environment, Transportation and Planning Services and Health Services</p> <p>Standards: Information and Communication</p>
2.1.3	<p>Activity: Establish a Site Plan Subcommittee comprised of Regional staff and AAC to review all Regional site plans.</p> <p>Barrier Addressed*: Physical, Architectural</p> <p>Result Achieved: The idea of a Subcommittee was raised with the AAC and the members are all interested in site plan review so preferred full committee engagement with Regional Staff through Committee meetings or informal meetings with Committee members.</p> <p>Department: Employee and Business Services</p> <p>Standards: Built Environment</p>

*Barrier Addressed –The result of Action and Activity will be the identification, removal and prevention of specific barriers.

**Summary of Accessibility Accomplishments
July 2007 – June 2008**

Objective 2: To develop and strengthen organizational processes that will support accessibility.

Appendix II
2008 Accessibility Plan

Action 2.1	
Ensure processes are in place to consult effectively with the AAC.	
2.1.4	<p>Activity: Accessible design elements have been incorporated into New Resident Home areas.</p> <p>Barrier Addressed*: Physical, Architectural</p> <p>Result Achieved: Long Term Care Resident Home areas at Tall Pines and Malton Village are provided with wheelchair access controls for entry doors.</p> <p>Department: Health Services</p> <p>Standards: Built Environment, Customer Service</p>
2.1.5	<p>Activity: Incorporate accessibility design elements into the new Fairview Clinic.</p> <p>Barrier Addressed*: Physical, Architectural</p> <p>Result Achieved: Fairview Clinic opened in September of 2007 with accessibility design elements including wheelchair accessible parking, washrooms, front counter, outlets and switches, as well as automatic door openers and wheelchair height signage.</p> <p>Department: Health Services</p> <p>Standards: Built Environment, Customer Service</p>
2.1.6	<p>Activity: Web-based self-service option developed to enable parents to update their children’s immunization records.</p> <p>Barrier Addressed*: Physical</p> <p>Result Achieved: Parents can access their children’s immunization records, on-line.</p> <p>Department: Health Services</p> <p>Standards: Information and Communication, Customer Service</p>
2.1.7	<p>Activity: Recognize departmental and individual efforts to improve accessibility.</p> <p>Barrier Addressed*: Policy/Practice, Attitudinal</p> <p>Result Achieved: Certificates of Recognition and Letters of Appreciation were presented to Region of Peel and Town of Caledon staff for their contribution towards improving accessibility.</p> <p>Department: Corporate Services</p>

*Barrier Addressed –The result of Action and Activity will be the identification, removal and prevention of specific barriers.

**Summary of Accessibility Accomplishments
July 2007 – June 2008**

Objective 2: To develop and strengthen organizational processes that will support accessibility.

Appendix II
2008 Accessibility Plan

	Action 2.1 Ensure processes are in place to consult effectively with the AAC.
	Standards: Customer Service, Information and Communication, Built Environment, Employment, Transportation
2.1.8	Activity: Joint AAC Meeting hosted by the Joint Peel-Caledon AAC. Topic was “Accessible and Liveable – Building Communities for All”. Barrier Addressed*: Physical, Architectural, Informational, Communicational Result Achieved: The topic addressed accessible housing in public and private sector. Members of municipal AAC’s and the public were invited to participate in a panel presentation followed by a question and answer session. Department: Corporate Services Standards: Customer Service, Built Environment
2.1.9	Activity: TransHelp staff will attend monthly Joint Peel-Caledon AAC Meetings and provide regular updates. Barrier Addressed*: Policy/Practice, Attitudinal, Communicational Result Achieved: TransHelp staff attends Joint Peel-Caledon AAC Meetings and provide updates when required. Department: Environment, Transportation and Planning Services Standards: Transportation
2.1.10	Activity: Lancaster Learn.Play.Care Child Care Centre opened in January 2008 includes accessibility features such as ramps. Barrier Addressed*: Architectural Result Achieved: Accessibility standards were used in the construction of this facility. Department: Human Services Standards: Built Environment
2.1.11	Activity: Incorporated accessible standards into the 10 Peel Expansion Project (PEP) specifications used for signage and workstations. Accessible principles were used within the layout of the floors. Presentations were made to AAC regarding 10 PEP as follows: February 26 – Signage Proposal

*Barrier Addressed –The result of Action and Activity will be the identification, removal and prevention of specific barriers.

**Summary of Accessibility Accomplishments
July 2007 – June 2008**

Objective 2: To develop and strengthen organizational processes that will support accessibility.

Appendix II
2008 Accessibility Plan

	Action 2.1
	Ensure processes are in place to consult effectively with the AAC.
	<p>April 22 - Floor Layouts and Work Stations. Barrier Addressed*: Architectural, Physical, Informational, Communicational Result Achieved: New signage standards and work station standards for new building. Department: Executive Office Standards: Built Environment</p>
2.1.12	<p>Activity: E-agenda created, converting pdf and PowerPoint documents to Word, where possible. Barrier Addressed*: Informational, Communicational Result Achieved: Agenda is now more accessible. Department: Corporate Services Standards: Information and Communication, Customer Service</p>
2.1.13	<p>Activity: Distribution of large site plan white prints to AAC members, upon request. Barrier Addressed*: Informational, Communicational Result Achieved: Site plans are now available on request in a large and accessible format, for AAC members to review prior to the meeting. Department: Corporate Services Standards: Information and Communication, Customer Service</p>
2.1.14	<p>Activity: ASL sign interpreters provide signage at AAC meetings. Barrier Addressed*: Informational, Communicational Result Achieved: ASL Sign Language allow for an inclusive AAC meeting. Department: Corporate Services Standards: Information and Communication, Customer Service</p>

*Barrier Addressed –The result of Action and Activity will be the identification, removal and prevention of specific barriers.