

Summary of Accessibility Accomplishments July 2007 – June 2008

Objective 2: To develop and strengthen organizational processes that will support accessibility.

Appendix I
2008 Accessibility Plan

| Action 2.3 | |
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| Integrate accessibility into key planning documents. | |
| 2.3.1 | <p>Activity: Plain Language reviews are completed for documents prior to dissemination to the clients and community.</p> <p>Barrier Addressed*: Communicational, Informational</p> <p>Result Achieved: Ongoing improvements are being made to ensure accessibility of information to clients and community.</p> <p>Department: Human Services</p> <p>Standards: Information and Communication</p> |
| 2.3.2 | <p>Activity: Feedback about the accessibility of the Peel Children’s Water Festival was obtained via surveys from students with disabilities that attended the event.</p> <p>Barrier Addressed*: Communicational, Informational</p> <p>Result Achieved: Improved operational processes and activities.</p> <p>Department: Environment, Transportation and Planning Services</p> <p>Standards: Information and Communication</p> |
| 2.3.3 | <p>Activity: Accessibility of the new Paramedic facility has been addressed in the planning documents.</p> <p>Barrier Addressed*: Physical, Architectural</p> <p>Result Achieved: An accessibility strategy was incorporated into the design plan of the new Paramedic facilities.</p> <p>Department: Health Services</p> <p>Standards: Built Environment, Information and Communication, Customer Service</p> |
| 2.3.4 | <p>Activity: Accessibility of existing facilities addressed in the restructuring plans for existing facilities.</p> <p>Barrier Addressed*: Physical, Architectural</p> <p>Result Achieved: Accessibility features such as wheelchair access controls for the outdoor terrace were incorporated into the restructuring plans for the new wing at Sheridan Villa Long Term Care Centre.</p> <p>Plans for 44 Peel Centre Drive redesign project include a barrier free reception counter.</p> |

*Barrier Addressed –The result of Action and Activity will be the identification, removal and prevention of specific barriers.

**Summary of Accessibility Accomplishments
July 2007 – June 2008**

Objective 2: To develop and strengthen organizational processes that will support accessibility.

Appendix II
2008 Accessibility Plan

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| | Action 2.3 Integrate accessibility into key planning documents. |
| | Department: Health Services Standards: Built Environment, Customer Service |
| 2.3.5 | Activity: Accessibility discussion built into facilitation notes for SSBP (Service Strategy Business Plan) process. Barrier Addressed*: Policy/Practice Result Achieved: Materials developed to support planning process include accessibility. Department: Executive Office – executed by all Departments Standards: Customer Service |
| 2.3.6 | Activity: Strategic Plan V – 2007-2010 was distributed to staff and the public. (Strategic Plan listed on previous Accessibility report re: its finalization and development and how it supports accessibility). Barrier Addressed*: Policy/Practice Result Achieved: Foster an environment of full inclusion in our organization and the broader community. Department: Executive Office Standards: Customer Service |
| 2.3.7 | Activity: Accessibility requirements were addressed during Common Purpose Strategy development. Barrier Addressed*: Policy/Practice Result Achieved: Accessibility requirements of customers and staff are a consideration within the developed strategies. Department: Executive Office Standards: Customer Service |

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