

A Message from the Acting Chief Administrative Officer — David Szwarc



I am very pleased to report that the implementation of our Strategic Plan is proceeding well and is very much on target at this interim point. ***Fast Forward Peel: Building a Strong Community Together***, our 2003–06 Strategic Plan, positions us to successfully navigate a wave of growth and opportunity in the Region, allowing us to adapt and respond to change without losing sight of our long-range goals.

You will see in this mid-term summary report that the Region's nine departments, their respective divisions and business units and 3,800 employees have advanced a number of key initiatives that help move the organization closer to realizing these goals.

We recognize that Regional employees play an important role in the successful implementation of the Strategic Plan. As the following pages illustrate, the work that our employees do is directly linked to broader organizational goals. This connection is supported by each department's Service Strategy Business Plan.

As we enter the second phase of our three-year Strategic Plan, I want to thank everyone for the ongoing support, and encourage all of you to maintain the momentum as we move forward “building a strong community together”.

A handwritten signature in black ink that reads "David Szwarc". The signature is written in a cursive, flowing style.

David Szwarc

Acting, Chief Administrative Officer