Seniors Services Service Plan 2024-2029

Vision

Individuals receive person-centred, innovative, integrated care and support, enhancing their quality of life.

Mission

To provide compassionate, loving, respectful care that is equitable for the people we serve as their health needs change.

Justice
Trust
Support
Person-centered care
Inclusiveness
Privacy Independence
Trust
Freedom Happiness
Accessibility Justice Quality care
Integrity Well-being Trust Empathy
Support Innovation
Support Innovation
Family
Freedom Happiness
Integrity Well-being Trust Empathy
Support Innovation
Family
Fust

Health Leadership Quality care
equity Care Trust Family Innovation
Trust Support Timely service
Excellent care
Compassion
Well-being
Trust

Goals of Service

Deliver Integrated Care

We work collaboratively with the people we support and health care partners to serve the community.

Cultivate an Engaged Workplace Culture

We acknowledge and support the importance of each other's psychological health and well-being in our workplace.

Deliver Person-Centred Care

We provide individualized care that is guided by diversity, equity, and inclusion.

Foster Workforce Enablement

We provide effective resources to empower staff and to adapt to the changing needs of the community.

