The landscape of social housing in Peel Region has changed significantly over the past year. A philosophy that embraces the concepts of integration and partnership has made Peel Living a leader in planning, constructing, managing, and maintaining housing in our communities. Success stories of transition from the streets to shelters to permanent housing, co-operation with community agencies, support of the Regional Council, accolades from the senior levels of government, all these are evidence that the formula is working, but it is the level of satisfaction of the residents, as shown through the many letters of appreciation, that is our most motivational indicator of Peel's leadership in social housing.

Programs and events which engage Peel Living residents play a major role in establishing their sense of value, security, and overall link to the community. Specifically, in 2005 we increased the popular tenant meetings and barbeques; these have proven to be tremendously popular events and invaluable for connecting with residents. The crime-free program – a joint program of Peel Living and Peel Police – ensures that residents in participating buildings can feel safe knowing that a zero-tolerance policy for anti-social behaviour exists. Both initiatives contribute to the feeling of home that is so important in our society.

Always top of mind with our Board and staff is the wonderful relationship we share with our many community partners, each of whom are listed within these pages, who help us to provide important support services to residents including seniors, individuals with mental health issues, individuals with physical disabilities, victims of domestic violence and families and youth who were once homeless and now call Peel Living home. These partnerships are essential to creating a sense of community for our residents. Fostering these and other partnerships further will always remain a priority for Peel Living.

As we move forward with new projects and initiatives, I am confident that the dedicated staff at Peel Living will continue to champion both traditional and new innovative ways of ensuring Peel Living residents feel proud of their home, neighbourhood, and community.

Patricia Mullin, Vice President