

February 24, 2020
Project 19-1310 H

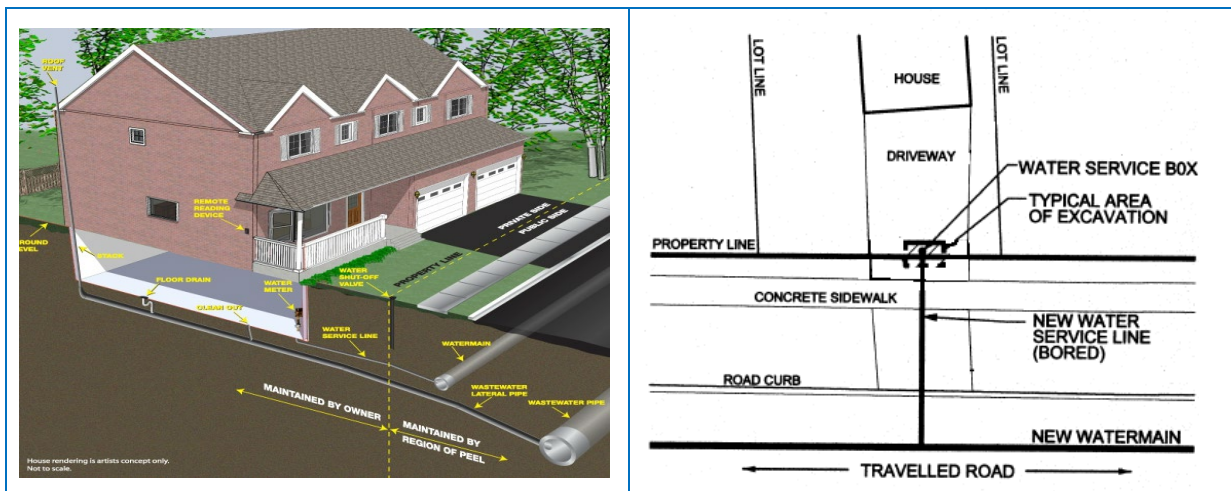
PROJECT UPDATE

WATERMAIN REPLACEMENT AND IMPROVEMENT

SILVER BIRCH TRAIL, MALIBOU TERRACE, BOULDER CREEK CRESCENT, CRISTINA COURT & MARSHWOOD PLACE CITY OF MISSISSAUGA

Update

- The new watermains on Silver Birch Trail, Boulder Creek Crescent, Cristina Court, Malibou Terrace, and Marshwood Place have now been installed, commissioned and put into service. Properties on these streets will have their individual water lines transferred from the old watermains to the new watermains.
- A new water service line will be brought up to the property line where a new water service box will also be installed. Where possible your water line will be brought up to the property line using trenchless methods. However, **the area around the water service box will be excavated.**



A larger, interactive version of this picture can be found at peelregion.ca/pw/water/rates/waterbills/yourhome/responsibilities.htm

When?

- We have already completed the service transfers on Boulder Creek Crescent, and Cristina Court. We have also started work on the northern properties of Silver Birch Trail. Once Silver Birch Trail is completed, we will move to Malibou Terrace, and then Marshwood Place.
- We will start restoring the road when all water system replacements and transfers are complete, and as weather permits. This is likely in May 2020. All work is under warranty for two years from the completion date.

Who can you call?

Region of Peel		
Contact Person	Responsibilities	Telephone Number
Sarah Lobo	Project Manager	905-791-7800, ext. 8266
Gus Afuwape	Inspector	905-791-7800, ext. 3246
Vic's Group		
Vic's Group will do the work, under contract to the Region of Peel		
Contact Person	Responsibilities	Telephone Number
Sam Sritharan	Site Super/Project Coordinator	647-204-5724
Sherman Mok	Project Manager	416-335-9977

Working Hours

- Our contractor's normal working hours are from 7 a.m. to 7 p.m. These hours are consistent with the local municipality's bylaws. We understand this may cause some inconvenience, but a shorter working day would mean the project would take longer to complete.

Interrupting Your Water Supply

- It is our goal to let you know 48 hours (2 days) in advance if we plan to shut off your water for an **extended period** (several hours). Occasionally, we may have to reduce this notice to 24 hours.
- On the day we connect your water service to the new watermain, the contractor will let you know that your water will be shut off for a **brief period**. This will ensure proper notification for short duration works.
- If we must shut off your water because of an emergency, we will do everything we can to fix the problem as quickly as possible.

Project Updates

- The Region of Peel will always let you know if there are any major changes to the plans.
- We will try to disturb you as little as possible.
- Please call the project manager or inspector if you have any concerns or special needs.

How Did We Do?

- After we've finished, we will give you a postage-paid card for you to rate our work.
- Please complete the card and mail it back to us.

Thank you!

Sarah Lobo, P.Eng.
Project Manager

Cc: Councillor K. Ras