



THE REGIONAL MUNICIPALITY OF PEEL

GREATER TORONTO AIRPORTS AUTHORITY (GTAA)
LIAISON COMMITTEE

MINUTES

GTAA-2012-2

The Greater Toronto Airports Authority (GTAA) Liaison Committee met on October 11, 2012, at 8:40 a.m. in the Lower Level Boardroom, Peel Art Gallery, Museum and Archives (PAMA), 9 Wellington Street East, Brampton.

Members Present: E. Kolb; S. Fennell*; H. McCallion; M. Morrison

Members Absent: Nil

Also Present: D. Szwarc, Chief Administrative Officer; T. Lennox, Vice-President, Corporate Affairs and Communications, Greater Toronto Airports Authority (GTAA); A. Kanji, Manager, Public Affairs, Greater Toronto Airports Authority (GTAA); D. Arbuckle, Manager, Public Policy and Government Relations; H. West, Committee Clerk

Chaired by Regional Chair Kolb.

1. DECLARATIONS OF CONFLICT OF INTEREST - Nil

2. APPROVAL OF AGENDA

RECOMMENDATION GTAA-2-2012:

That the agenda for the October 11, 2012 Greater Toronto Airports Authority (GTAA) Liaison Committee meeting be approved.

3. DELEGATIONS

- a) **Toby Lennox, Vice-President, Corporate Affairs and Communications and Aleem Kanji, Manager, Public Affairs, Greater Toronto Airports Authority (GTAA),** Providing an Update on the Toronto Pearson International Airport

Received

A copy of the presentation is available from the Office of the Regional Clerk.

Mayor McCallion raised concern with the operations of Air Canada stating that the level of customer service has not improved and that it is becoming a public issue, affecting the Region of Peel and the Greater Toronto Area economically.

The Regional Chair undertook to work with Mayor McCallion in setting up a meeting with the executive of Air Canada to discuss the customer service issues.

Toby Lennox, Vice President, Corporate Affairs and Communications, Greater Toronto Airport Authority (GTAA) stated that Terminal 3 will receive \$400 million on building renovations to accommodate projected growth and to provide a 'level playing field' for all airlines operating out of Pearson International Airport (Pearson).

Mayor Fennell arrived at 8:50 a.m.

Toby Lennox stated that Howard Ng, Chief Executive Officer, GTAA is focused on local economic opportunities and aligning strategies with local municipalities and the Region of Peel to review economic issues and forecasts for the next 10 years. The GTAA will be undertaking an economic development and impact study to identify current opportunities.

Toby Lennox stated that employment numbers at Pearson are projected to increase from 40,000 to 60,000 over the next 20 years. He indicated that the GTAA would like to work with the Region of Peel to identify how to meet future employment needs. Some of the models for employment integration include: job fairs; community outreach; a skill survey to determine the type of work that will be required in the future. Toby Lennox advised that the GTAA is also investigating the recruitment of youth from disadvantaged neighbourhoods to train them to become customer service ambassadors in conjunction with community colleges. The GTAA will be discussing this approach with the unions to form a partnership in the development of an apprenticeship program.

Mayor McCallion advised of an innovative project called Advantage Mississauga which will be operated by the Education and Corporate sectors to determine the human resource needs for the future skilled and unskilled labour market. She identified the need to determine the type of jobs that are available across the entire economic base and to be able to direct youth without a post secondary education to specific job markets.

Mayor Fennell noted that there are many people who receive social assistance who would like to work at Pearson, but do not know how to apply. Toby Lennox responded that the GTAA is reviewing strategies such as community outreach, job fairs and will determine how Pearson can better attract job applicants from the labour force. David Szwarc, Chief Administrative Officer noted that there are many skilled workers receiving Ontario Works benefits, however a single point of entry for airport employment is essential for easy accessibility for employees.

Mayor Fennell noted that Pearson operates 24/7 and suggested that the GTAA consider offering child care services for staff which would assist in the recruitment of employees. Toby Lennox responded that the GTAA plans to survey Pearson employees to determine the needs.

Toby Lennox stated that he will follow up with the Region of Peel regarding the next steps in determining the projected labour force needs during the next 10 years.

4. REPORTS - Nil

5. COMMUNICATIONS - Nil

6. IN CAMERA MATTERS - Nil

7. OTHER BUSINESS - Nil

8. NEXT MEETING

The next meeting of the Greater Toronto Airports Authority (GTAA) Liaison Committee is scheduled for Thursday, January 24, 2012, at 8:00 a.m., Chair's Boardroom, 5th floor, Regional Administrative Headquarters, Suite A, 10 Peel Centre Drive, Brampton, Ontario.

Please forward regrets to Helena West, Committee Clerk, (905) 791-7800 ext 4697 or at helena.west@peelregion.ca

9. ADJOURNMENT

The meeting adjourned at 9:25 a.m.