

Acronym List and Glossary Acronym List

Acronym	Expanded Form
AAC	Accessibility Advisory Committee
ABC	Activity Based Costing
ACP	Advanced Care Paramedic
ACP (P2)	Advanced Care Paramedic (upgraded skill level)
AGCO	Alcohol and Gaming Commission of Ontario
AIDS	Acquired Immune Deficiency Syndrome
AIMS	Asset Infrastructure Management System
ALS	Advanced Life Support
AMO	Association of Municipalities of Ontario
AMR	Automatic Meter Reading
APWG	Accessibility Plan Working Group
ASIS	American Society of Industrial Security
BEST	Building Employee Satisfaction Together
BLS	Basic Life Support
BRT	Bus Rapid Transit
CACC	Central Ambulance Communications Centre
CALEA	Commission on Accreditation for Law Enforcement Agencies
CAS	Children's Aid Society
CASA	Child Abuse and Sexual Assault
CBRN	Chemical, biological, radiological and nuclear
CCAC	Community Care Access Centre
CCC	Child Care Centre
CCHSA	Canadian Council on Health Services Accreditation
CCTV	Closed Circuit Television
CDMS	Commissioners, Directors, Managers and Supervisors
CEA	Class Environmental Assessment
CFI	Cost Factor Increase
CFSA	Child and Family Services Act
CH	Conservation Halton
CHRA	Canadian Housing and Renewal Association
CIO	Chief Information Officer
CMG	Chief's Management Group (Peel Regional Police)
CMHC	Canada Mortgage and Housing Corporation
CMI	Case Mix Index
CMM	Case Mix Measure
CMRT	Corporate Management Resource Team
CMT	Corporate Management Team
CNIB	Canadian National Institute for the Blind
CPM	Corporate Performance Measurement
CPR	Canadian Pacific Railway
CPRS	Canadian Public Relations Society
CPTED	Crime Prevention through Environmental Design
CPTPD	Crime Prevention through Physical Design
CRC	Community Recycling Centre
CSIF	Canada Strategic Infrastructure Fund
CUPE	Canadian Union of Public Employees
CUPID	Computer Upgrade for Peel's Information Devices
CUTA	Canadian Urban Transit Association
CVA	Current Value Assessment
CVC	Credit Valley Conservation
DAC	Drug Awareness Coalition
DCA	Development Charges Act

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DC	Development Charges
DHC	District Health Council
DMT	Departmental Management Team
DPS	Development Planning Services
DVERS	Domestic Violence Emergency Response System
EA	Existing Assets (Property)
EAP	Employee Assistance Program
EFW	Energy from Waste
EII	Energy Innovators Initiative
EIM	Electronic Information Management
EMP	Emergency Management Program
EMS	Emergency Medical Services
EMT	Executive Management Team
ERT	Emergency Response Team
ERU	Emergency Response Unit
ESIT	Employee Satisfaction Improvement Team
FMIS	Financial Management Information System
FTE	Full-time Equivalent
GDP	Gross Domestic Product
GFOA	Government Finance Officers Association
GIS	Geographic Information System
GO Transit	Greater Toronto Transit Authority
GTA	Greater Toronto Area
GTAA	Greater Toronto Airports Authority
H.E.A.T	High Enforcement Action Team
HIRA	Hazard Identification Risk Assessment
HIV	Human Immunodeficiency Virus
HR	Human Resources
HRDC	Human Resources Development Canada
HRMS	Human Resources Management System
HTA	Highway Traffic Act
IABC	International Association of Business Communicators
ICR	Internal Charges and Recoveries
IMET	Integrated Municipal Enforcement Team
IPFS	Integrated Planning and Financial System
IT	Information Technology
ITIL	Information Technology Infrastructure Library
IVR	Interactive Voice Response
IWMF	Integrated Waste Management Facility
LINC	Language Instruction for Newcomers to Canada
LLA	Liquor License Act
LTC	Long Term Care
LTWRMS	Long Term Waste Resource Management Strategy
MCPA	Mississauga Crime Prevention Association
MCSS	Ministry of Community and Social Services
MFIPPA	Municipal Freedom of Information and Protection of Privacy Act
ML/D	Million litres per day
MMAH	Ministry of Municipal Affairs and Housing
MNR	Ministry of Natural Resources
MOE	Ministry of the Environment
MOH & LTC	Ministry of Health and Long Term Care
MP	Member of Parliament

Acronym	Expanded Form
MPAC	Municipal Property Assessment Corporation
MPMP	Municipal Performance Measurement Program
MPP	Member of Provincial Parliament
MRF	Material Recovery Facility
MTO	Ministry of Transportation of Ontario
NQI	National Quality Institute
OACP	Ontario Association of Chiefs of Police Crime Prevention Committee
OCMBP	Ontario Centre for Municipal Best Practices
OCWA	Ontario Clean Water Agency
ODAP	Ontario Drug Awareness Partnership
ODSP	Ontario Disability Support Program
ODWS	Ontario Drinking Water Standards
OGCA	Ontario General Contractors Association
OMB	Ontario Municipal Board
OMBI	Ontario Municipal CAO's Benchmarking Initiative
OMERS	Ontario Municipal Employees Retirement System
OPAC	Ontario Property Assessment Corporation
O.P.P.	Ontario Provincial Police
ORM	Oak Ridges Moraine
OW	Ontario Works
OWIP	Ontario Works in Peel
PABS	Peel Automated Budgeting System
PDF	Portable Document Format
PEP	Progressive Excellence Program
PH	Public Health
PHAN	Peel HIV/AIDS Network
PHC	Peel Housing Corporation
PIA	Pearson International Airport
PIECES	Physical Intellectual Emotional Capabilities Environment Social Training
PIT	People, Information and Technology
PMBOK	Project Management Body of Knowledge
POP	Problem Oriented Policing
PRP	Peel Regional Police
PSN	Public Sector Network
PWDO	Public Waste and Recycling Drop Off
R.A.M.	Responsible Alcohol Management
R.A.I.D	Reduce Abuse in Drugs
RCMP	Royal Canadian Mounted Police
REOC	Regional Emergency Operations Centre
RFP	Request for Proposal
RGI	Rent Geared to Income
RIDE	Reduce Impaired Driving Everywhere
ROP	Regional Official Plan
ROPSU	Regional Official Plan Strategic Update
RRAP	Residential Rehabilitation Assistance Program
SARS	Severe Acute Respiratory Syndrome
S.C.A.T	Senior Crime Around Toronto Committee
SCR	Selective Catalytic Reduction
SHRA	Social Housing Administration Reform Act
SHSC	Social Housing Services Corporation
SIU	Special Investigations Unit
SSBP	Service Strategy Business Plan

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Acronym	Expanded Form
SSMP	Servicing and Settlement Master Plan
TRCA	Toronto and Region Conservation Authority
TRMI	Tax Rate Management Initiative
VCOM	Voice Communication System
ViClas	Violent Crimes Linkage Analysis System
WDO	Waste Diversion Ontario
WNV	West Nile Virus
WSIB	Workplace Safety and Insurance Board of Ontario

Acronym List and Glossary Glossary of Terms

Term	Definition
905 Municipalities	The Greater Toronto Area (GTA) municipalities which have a 905 area code. These include the surrounding regional municipalities of Durham, Halton, Peel and York excluding the City of Toronto which has an area code of 416.
Access Peel	The Regional customer service facility, which includes the corporate call centre, the Regional mailroom, internal courier service, and print and copy centre
Activity Based Costing (ABC)	A key concept of the overall Corporate Performance Measurement (CPM) system whereby accounting records reflect full costing of services
Acquired Immunodeficiency Syndrome (AIDS)	The advanced disease form of the Human Immunodeficiency Virus (HIV) which can severely debilitate an infected person's immune system
Advanced Care Paramedic (ACP)	A paramedic with upgraded skills who is qualified to administer a broader range of drugs (than a primary care paramedic), manage an air-way, start an intravenous line and perform fully-manual defibrillation
Advanced Care Paramedic P2 (ACP P2)	Advanced Care Paramedic P2 upgraded skill level
AquaPeel	A computer billing system for water and wastewater developed by the Region of Peel
"Ask Roger"	An electronic forum used by employees to address questions, concerns and comments to the attention of the Chief Administrative Officer
Bioterrorist event	The release or threatened release of one or more pathogens against humans, livestock, and/or agriculture to achieve political, ideological and/or religious goals, and incite widespread fear
Bottom Ash	The residue that is remaining after the waste incineration process is complete
Business Continuity Plan	An organized approach based on threats, risk assessments, priorities and processes to ensure that critical, daily functions continue during and immediately after an emergency situation or business interruption
Canada Mortgage and Housing Corporation (CMHC)	The Government of Canada national housing agency helping Canadians gain access to a wide variety of quality, affordable homes through social housing, market housing, and housing support and research
Capital Budget	Funding to departments for long-term capital expenditures
Case Mix Index (CMI)	A percentage rating which represents the average level of care needed by the residents of a long-term care centre based on the CMM provincial classification method. The CMI can be used to compare resident service needs between long-term care centres. Centres with higher ratings have residents requiring more care.
Case Mix Measure (CMM)	A provincially mandated system used to measure the level of care needed by the residents of long-term care centres. The annual outcome of a CMM evaluation process is the Case Mix Index rating.
Clear Scents	A working group formed by the Region of Peel to address the concerns of local residents experiencing odours from the Lakeview Wastewater Treatment Facility and other sources along the lakeshore
Common Information Management System (CIMS)	Records management software of Peel Regional Police
Communicable Disease	A disease specified by regulation under the <i>Health Protection and Promotion Act</i> and reportable to a health unit
Complement	The total number of regular full-time positions and full-time equivalents, with respect to regular part-time positions, approved by Council

Term	Definition
Conservation Halton (CH)	A Community-based environmental agency that protects local ecosystems in partnership with its watershed municipalities. As an agency established under the <i>Conservation Authorities Act of Ontario</i> , Conservation Halton forms a partnership with the Province of Ontario and the Regional Municipalities of Halton, Peel and Hamilton-Wentworth and Puslinch Township.
Consolidated Municipal Service Managers (CMSM)	The establishment of 47 regions in the province responsible for the management (and in some cases delivery) of the Ontario Works programs, Child Care programs, Social Housing and Land Ambulance services
Corporate Management Resource Team (CMRT)	A management team established to take a lead role in recommending decisions and directions related to specific planning, policy and operational matters delegated by Executive Management Team (EMT) which have corporate-wide implications
Corporate Performance Measurement (CPM)	Efficiency, effectiveness performance indicators as well as broader measures of community well-being
Corporation	Regional Municipality of Peel
Cost Factor Increase (CFI)	An Inflationary factor used by the housing industry as set by the Ministry of Municipal Affairs and Housing
Credit Valley Conservation (CVC)	A community-based environmental agency, formed under the <i>Conservation Authorities Act of Ontario</i> , dedicated to conserving, restoring, developing and managing natural resources on a watershed basis. Part of a partnership of the municipalities within the Credit River Watershed with a long and successful history of ensuring a clean supply of water for human and environmental needs.
Current Budget	Expenditures and revenues approved by Regional Council for the period January 1 to December 31 each year
Current Value Assessment (CVA)	The amount of money a willing seller can expect to receive from a willing buyer in an arm's length transaction for the purchase of property
Development Charges (DC)	Charges imposed by the <i>Development Charges By-law</i> against land in certain circumstances if the development of the land would increase the need for services
Development Charges By-law	Legislation established by Council on August 31, 1999 to set policy in regards to the administration of development charges
Directions for Success: Investing in Peel's Future	The Region of Peel's strategic plan
Downloading	Provincial action to shift administrative and/or financial burdens of programs previously under provincial mandate to regions/municipalities
Domestic Violence Emergency Response System (DVERS)	A program responsible for issuing alarms and cellular phones to individuals who have been identified as "at risk" for victimization
Electronic Information Management (EIM)	Evaluation and selection of software for record and document management
Energy from Waste (EFW)	The production of electrical energy from the incineration of waste
E-Government	Refers to the use by government agencies of information technologies such as the Internet or mobile computing to conduct business with its citizens, other businesses and other arms of government
E-newsletter	Newsletters that are distributed by e-mail
E-recruitment	Internet-based external job posting process to attract the best and most qualified candidates
E-registration	Online provision of registration service for workshops, conferences, courses, or events

Term	Definition
External	In reference to the 2004 Capital Budget and 2005-2013 Forecast – Ten Year Capital Program Summary report. Proposed funding noted as “External” is comprised of funding from sources other than from the Region of Peel such as provincial subsidy and recoveries from area municipalities.
Fair-Share	An equitable distribution of provincial program funding based on population
Financial Management Information System (FMIS)	The PeopleSoft module currently in use for the general ledger, accounts payable, and purchasing departments
Full-time Equivalent (FTE)	A measure of staffing, equivalent to that produced by one person working full-time for one year
Gross Domestic Product (GDP)	The total value of goods and services produced within a country within a specified period of time
Geographic Information System	A system that integrates existing regional graphic and tabular spatial data into a common shared repository
Government Finance Officers Association (GFOA)	A North American association of government financial officers. The premier association of public sector finance professionals dedicated to providing high quality support to state and local governments.
Government Finance Officers Association Award	A prestigious annual award presented by the GFOA, considered the highest form of recognition in governmental budgeting
Grant	A contribution from a level of government to support a particular function, service, or program
Greater Toronto Area (GTA)	The geographic area of jurisdiction of the City of Toronto and the four surrounding regional municipalities of Durham, Halton, Peel and York. This area covers approximately 7,200 square kilometers and contains a total of 25 local area municipalities.
Greater Toronto Transit Authority (GO Transit)	GO Transit is the Province of Ontario’s inter-regional transit system, established to link the City of Toronto with the surrounding regions of the GTA
GTA Pooling	A redistribution of funds from the GTA regions (including Peel) to the City of Toronto to recognize the social and economic interdependence within the GTA and to ensure that Toronto is not unfairly burdened with costs that result from being geographically at the core of a single catchment area for social services
GTA Working Group	GTA Social Housing Equalization Working Group consists of the province, the 905 regions and the City of Toronto. The group has been meeting over the last two years to negotiate a new framework for social housing pooling costs given the province no longer has a direct funding role.
High/Scope	An educational approach for teaching children, emphasizing experiences, choices and interests
Human Immunodeficiency Virus (HIV)	The virus that causes AIDS
Human Resources Development Canada (HRDC)	A federal government organization with a mission to enable Canadians to participate fully in the workplace and the community
Infectious Diseases	Diseases that can cause either illness or death and may be reportable to a public health unit
Infrastructure Management System (IMS)	A computerized maintenance management system for Public Works’ assets, e.g. manholes, pumping stations
Integrated Planning and Financial System (IPFS)	An automated software application which sets out the infrastructure costs associated with servicing both new growth and existing infrastructure

Term	Definition
Internal	In reference to the 2004 Capital Budget and 2005-2013 Forecast – Ten Year Capital Program Summary report. Proposed funding noted as “Internal” is comprised of funding from Reserves.
Internal Charges and Recoveries (ICR)	A process by which the costs of internal support services are assigned to the businesses that consume those services
IT Infrastructure Library (ITIL)	A set of “best practices” standards for Information Technology service management. ITIL is organized into ‘sets’ of text which are defined by related functions, i.e., service support, service delivery, managerial, software support, computer operations, security management and environmental.
KMS Peel Inc.	The owner/operator of the incinerator and energy-from-waste plant
Levy	The property and business taxation funding which is raised through taxes
Liabilities	The financial obligations of the Region to others
Livelihood	Leading software product in Enterprise Content Management for the global enterprise based on a combination of integrated collaboration and knowledge management tools including virtual team collaboration, business process automation, enterprise group scheduling, document and image management, and information retrieval services.
<i>Long-Term Waste Resource Management Strategy (LTWRMS)</i>	A 20-year strategic plan for waste management within the Region of Peel
MDS tool	A clinical resident assessment tool that provides standardized, comprehensive, clinically relevant information at the individual level to plan care, allocate resources, measure outcomes and manage the quality of care that the long-term care residents receive
Municipal Performance Measurement Program (MPMP)	An initiative designed to provide taxpayers with useful information on service delivery and municipalities with a tool to improve those services over time. The program requires municipalities to collect data to measure their performance in nine core municipal service areas.
Municipal Property Assessment Corporation (MPAC)	Established by the <i>Municipal Property Assessment Corporation Act</i> , MPAC administers a uniform, province-wide property assessment system based on current value assessment
National Quality Institute (NQI)	A not-for-profit organization whose mission is to “Inspire Excellence in Canada”
Oak Ridges Moraine (ORM)	A geophysical element of unique qualities located within the Region. Contentious political issue since the area is slated for extensive housing development. Citizens protest the development and want to preserve the area as a natural site.
“One Window” Service Access	Access to a wide range of Regional departmental services provided from a centralized point of contact such as an integrated call centre or a service portal posted on the Region’s website
Ontario Clean Water Agency (OCWA)	The Region’s contracted operator of the water and wastewater treatment plants
Ontario Disability Support Program (ODSP)	An income and employment support program that helps eligible people with disabilities lead independent and productive lives
Ontario Municipal Board (OMB)	An independent and adjudicative tribunal that listens to the appeals and concerns of parties who object to the decisions of public authorities
Ontario Municipal CAO’s Benchmarking Initiative (OMBI)	A partnership project to encourage service excellence in municipal government. Participating municipalities are working together to identify and share performance statistics, operational best practices and to network in a spirit of innovation and entrepreneurship to push for even greater success.
Ontario Municipal Employees Retirement System (OMERS)	A local government pension plan co-ordinated by the Province of Ontario and funded from municipal employee and employer contributions

Term	Definition
Operating Budget	Estimated expenditures and revenues related to current operations for a fiscal period
Outreach Program	A mobile van, emergency shelters and foot patrol are utilized to meet basic needs for food and shelter, health care, referral and advocacy, mental health and addiction counseling for homeless people and those at risk of becoming homeless
Payment in Lieu of Taxes (PILTS)	Payments made by government for their properties that are classed as exempt from realty or business taxes
Pearson International Airport (PIA)	The international airport serving the GTA; located in the east central part of the Region of Peel
Peel Joint Use Facility	A proposed new building adjacent to Regional Headquarters to be shared by the Region of Peel and Peel Region Police
Peel Living	The Non-Profit Housing Corporation in Peel that provides affordable housing
Peel Police Services Board	The governing body for Peel Regional Police
PeopleSoft	Software provider for the Region's financial and Human Resources information systems
Police Staffing Formula	A formula used to determine the level of staffing necessary to maintain a particular service level standard required for core policing service delivery and other impending policing requirements due to the complexity of crime, enhancement of existing service delivery and implementation of new programs
Program	A Regional business unit formed to provide a specific type of service (e.g. Waste Management, Wastewater, Public Health, etc.)
Property Tax Supported	Programs that receive the majority of their funding from the property tax base
Province	The Province of Ontario
Public Sector Network (PSN)	High-speed, high capacity fibre optic network owned jointly by the Region and the area municipalities; services all three hospitals in the Region, both school boards, Sheridan College, Erindale College and Community Care Access Centre of Peel
Rate supported	see Utility Rate Supported
Region	The geopolitical area made up of the City of Mississauga, the City of Brampton and the Town of Caledon (Region of Peel)
Regional Official Plan (ROP)	A public document which provides Regional Council with a long-term policy framework for decision making
Regional Values	Five guiding principles for the workplace that apply to relationships with colleagues, clients, Council, residents, community agencies, and external groups
Reserve	The accumulated appropriation from current revenues at the discretion of Council. Reserves are unrestricted.
Reserve Funds	Restricted assets are designated to finance growth-related capital projects as governed by the <i>Development Charges By-Law</i>
Senior Crime Around Toronto Committee (SCAT)	A committee consisting of representatives from police and other government agencies that interact with seniors. Information is exchanged regarding trends relating to senior crime, culprit information and prevention strategies.
Service Manager	The body that the Municipal Affairs and Housing ministries have delegated authority to operate the program in a specified area. The <i>Social Housing Reform Act</i> governs how it is to be administered.
Service Strategy Business Plan (SSBP)	A plan that sets out what services a department, division, business, or program will provide and how. It supports the Region's Strategic Plan and is renewed every new term of Regional Council, while the actions and financial information are reviewed and revised annually.

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Term	Definition
Severe Acute Respiratory Syndrome (SARS)	A respiratory illness caused by a new and emergent virus. In March 2003, the provincial <i>Health Protection and Promotion Act</i> was amended making SARS a reportable, communicable and virulent disease, enabling local Medical Officers of Health to exercise necessary infection prevention and control measures, and to continue measures for early detection and prevention.
Special Investigations Unit (SIU)	A civilian law enforcement agency that investigates incidents involving the police and civilians that have resulted in a serious injury or death
Supplementary Taxes	Property taxes resulting from assessment added to the tax roll after January 1 of a given tax year
Tax Rate	The current value property assessment is multiplied by the tax rate to equal the amount of a taxpayer's property taxes
Tax Supported	see Property Tax Supported
Toronto and Region Conservation Authority (TRCA)	A partnership organization committed to protecting, restoring and celebrating the natural environment in the Toronto region through the development and application of watershed plans, innovative environmental science and education programs
United Way	A charitable organization that accepts donations and distributes money to human service agencies and organizations
Utility Rate Supported	Programs that receive the majority of their funding from utility user fees
Violent Crimes Linkage Analysis System (ViClas)	An internationally recognized database established to ensure the prompt identification of possible links between violent crimes and suspects
Wellness at Peel	An initiative to promote and encourage employees to make healthy lifestyle choices
West Nile Virus (WNV)	An infection spread by mosquitoes that mainly affects birds but can be spread to humans through the bite of an infected mosquito. In a small number of cases, symptoms such as fever, headache, muscle aches and skin rash may occur. In a very small number of people it may cause encephalitis.
Workplace Safety and Insurance Board (WSIB)	A board which oversees Ontario's workplace safety education and training system, provides disability benefits, monitors the quality of health care, and assists in early and safe return to work programs