
Service Level Review

Executive & Council
October 14, 2004

Objectives

- To provide an overview of current services and service levels
 - To provide a status on program objectives
 - To present program issues
 - To identify actions to support objectives over the next 2 – 3 years
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Current Services and Levels

- Council relations
 - Employee relations
 - Corporate policy/projects/initiatives
 - Administrative management
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Accomplishments

- National Quality Institute PEP Level 3 Award
 - Numerous collaborative successes regarding key corporate and political issues e.g. Committee Chairs meetings, Strategic Plan approval
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Objectives

- ❑ Champion corporate thinking and initiatives
 - ❑ Manage and mitigate factors affecting good Regional government
 - ❑ Enhance the efficiency and effectiveness of the Executive Office
 - ❑ Lead in the provision of Regional services and programs
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Actions/ Implication for Next 2-3 Years

- Advocate and support the use of Peel's resources to benefit the citizens of Peel
 - Demonstrate the Region of Peel's leadership in service delivery, performance measurement and operational excellence
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2005 Budget

- Overall – No Net increase will be proposed
 - Inflation offset with reduced level of discretionary spending
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