Region of Peel
Working for you

Temporary Grant Program – TransHelp and CANES to offer cross-boundary rides to medical appointments

The Email sent to TransHelp clients on Friday, February 26th:

Good Afternoon,

TransHelp is partnering with CANES Seniors Ride Connect and is looking for clients to participate in a temporary grant program. If you meet the following criteria and wish to participate, please email ATMP@peelregion.ca

This is a limited program with limited enrollment. Approvals will be made on a first come, first serve basis, only clients with eligible trips will be contacted.

Criteria:

· Must be a TransHelp client residing in the Region of Peel

· Must be 18 years of age and older

· Travelling to Toronto for medical appointments at least once per month

Please include your CLIENT ID, name and contact number in your response along with the following information:

1. What location are you travelling to in Toronto for your medical appointments?

2. How often are you travelling to Toronto for medical appointments?

3. What mobility aid/device are you presently travelling with?

This information will be used to assess the eligibility of your trip for this temporary program.

Thanks

TransHelp Team

FAQs

What is the Community Transportation (CT) Pilot Program?

- In collaboration with CANES Community Care, TransHelp is participating in an MTO Community Transportation (CT) Pilot Grant. Together our aim is to provide coordinated and seamless transportation for persons with disabilities residing in Peel Region who are required to travel cross-boundary to Toronto for medical appointments.

What does "travel cross-boundary" mean?

- TransHelp clients with medical appointments in Toronto will be transported door-to-door direct in CANES' accessible vehicles

Will I be charged a different fare for the cross-boundary trips?

- Clients will pay TH fares

Who can participate in the CT Pilot Program?

- TransHelp clients who are 18 years old and up who are travelling cross-boundary to medical appointments in Toronto
- Approx. 25 clients/month will be offered 1-2 direct rides to their medical appointments in Toronto

When does the program start?

- Start: April 1, 2016

When does the program end?

- End: March 31, 2017

What kind of trips are eligible for the program?

- Cross-boundary to Toronto
- Purpose of trip: Medical appointment
- Monday – Friday only
- 1 trip = a return trip

What locations are included in the program?

- Toronto General Hospital
- St. Michael's Hospital
- Princess Margaret Hospital
- Humber River Hospital
- Toronto Rehab
- 61 Queen St. E (part of St. Michael's)
- St. Joseph's Hospital Toronto
- West Park Hospital
- Mount Sinai

Who is ATMP@peelregion.ca?

- Email was sent from zzg-ATMP (Accessible Transportation Master Plan) box to all TH clients to solicit participants
- The ATMP team is responsible for creating Tomorrow's TransHelp Today through program changes to ensure AODA compliance and long-term sustainability