

How to Use Your Taxi Scrip

1. Make sure you have your photo ID and your Taxi Scrip on hand.
2. Call any of the participating Taxi Vendors listed on the front of this pamphlet and tell them where you live and where you want to go.
3. Fill out the back of your Taxi Scrip coupons (with the date, time and your ID # (found on your scrip ID))
4. Enjoy your ride and then pay the meter fare with your Taxi Scrip coupons.
***Remember that the Taxi driver cannot give you change for your Taxi Scrip. If the fare comes to \$11.50, you can give the driver either \$12.00 in Taxi Scrip or \$11.00 of Taxi Scrip and .50 cents of your own money.**
5. You're done!

You must travel with your Taxi Scrip ID card. This card identifies you to the cab driver as a legitimate user of Taxi Scrip. **You may notice an expiry date on your ID.** If your ID has expired, you must reapply for the service. For information on how to obtain your photo ID, or reapply for the service please contact our office at 905 791 1015.



Region of Peel
Working for you

TAXI SCRIP ID

Jane Doe

ID: 00000

Issue Date: Jan 1 10

Expiry: Jan 1 11

If you lose your Taxi Scrip ID card, please report the card lost or stolen at 905 791 1015 immediately. For other questions about booking an ID card appointment, please give us a call at 905 791 1015.

Taxi Scrip User Guide




Participating Taxi Companies


Call any of these participating companies to book a ride and tell them you are using Taxi Scrip!

Mississauga

	A Cab	905-277-5000
	A Black Cab	905-822-4000
	All Star Taxi	905-602-0000
	Blue & White Taxi	905-274-4444
	Mississauga Taxi	905-277-7777

Brampton

	A Seven Eleven Taxi Inc.	905-454-9999
	Brampton Bramalea Kwik Kab	905-450-1111
	BramCity Taxi	905-455-1000

 **Taxi Vendor has accessible vehicles. Please ask for a wheelchair accessible vehicle if you need one. This list may not be current. For a complete list of participating companies, please contact 905 791 1015 or visit www.peelregion.ca/transhelp**

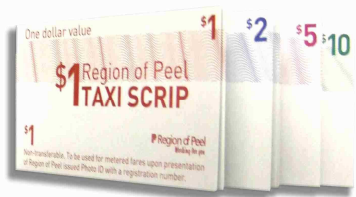
Region of Peel
Working for you

For more information call
905 791 1015

Welcome to the Taxi Scrip program. We are pleased to be able to offer you this program as part of our Accessible Transportation initiatives. The Taxi Scrip program is available to those living with disabilities in the Region of Peel. It provides a spontaneous subsidized travel option.

This is not a pre-booked service and you do not contact the call centre to book your rides. Instead, you contact a participating Taxi Company directly. This means you call to arrange your ride directly with the Taxi Company and you pay the fare, with Taxi Scrip coupons directly to that Taxi Company.

This information booklet will help you understand how to use your scrip, how to take a trip, and answer some of your questions about the Taxi Scrip service. For more information about Taxi Scrip, please do not hesitate to contact us at 905 791 1015.



Taxi Scrip comes in \$1.00, \$2.00, \$5.00, and \$10.00 dollar denominations. You use these coupons to pay meter fare. **No change is given when you use Taxi Scrip.**

Purchasing Taxi Scrip

- You can purchase Taxi Scrip in person at 3190 Mavis Road, Mississauga
- You may also call 905 791 1015 to order more books and have them mailed to you.
- The last page of every Taxi Scrip booklet contains an order form! Simply fill out the form and mail it to us with payment and we will mail back your Taxi Scrip.

Frequently Asked Questions

How do I know which Taxi Company is participating?

The list of participating vendors is listed on the front of this brochure. Taxi Companies may change however, and the most up to date list of participating companies can be found on our website at www.peelregion.ca/transhelp or by calling the customer contact centre at 905 791 1015.

Can I travel outside of the Region of Peel?

Yes, you may travel anywhere outside of the Region of Peel. However, arrangements for return rides from outside the Region will be up to the individual taxi company and can not be guaranteed. You should arrange these rides with the Taxi company in advance.

Can I book TransHelp for one trip and take Taxi Scrip home if I don't know how long I will be?

Yes. If you are already an existing TransHelp user, you may use the service for one leg of your journey and use Taxi Scrip for the other.

Can I use any Taxi Company?

No. Only participating companies will accept Taxi Scrip.

Can I bring someone along with me?

Yes! However, you will be limited to the number of available seats in the taxi. There is no additional charge for companions.

What if I have a complaint about the service?

Any issues or concerns about your experience with the taxi company must be addressed directly with them. These matters are to be resolved between you and the Taxi Company.