COVID-19 Class Order
April 1, 2020

Under what authority did Peel Public Health issue a class order related to the COVID-19 outbreak to require persons to self-isolate?

On April 1, Peel Public Health issued a class order under Section 22 of the Health Protection and Promotion Act (HPPA). The HPPA authorizes the Interim Medical Officer of Health to issue a class order to address the risks presented by the potential spread of COVID-19 to residents of Peel.

Why did the Interim Medical Officer of Health issue this class order?

This class order was issued as a result of the continued increase in the numbers of people contracting COVID-19 in Peel, and experiences in similar cities around the world. The class order strengthens Peel Public Health’s ability to reduce the loss of life from COVID-19, and preserve and protect the capacity of our health care system to respond and to provide care for those who need it. It also underscores how important it is for each resident to protect our community and save lives from COVID-19.

While the vast majority of people who have or may have COVID-19, as well as their close contacts, have been compliant with instructions from public health authorities to self-isolate, there are individuals who do not take these measures seriously enough or whose life circumstances make it difficult to comply. Peel Public Health is available to provide support to those who need assistance. However, this class order is a legal tool to help us ensure that everyone who needs to, complies with the direction to self-isolate.

Who is required to self-isolate under this order?

All persons residing in or present in the Regional Municipality of Peel who:

a) are identified as a person diagnosed with COVID-19;
b) have the signs and symptoms of COVID-19, have been tested for COVID-19 and are awaiting the results of their test;
c) otherwise have reasonable grounds to believe they have symptoms of COVID-19; or
d) are a close contact of a person identified in (a), (b) or (c); or
e) are a parent, or person with responsibilities of a parent, of a person under sixteen years of age identified in (a), (b), (c) or (d).

A close contact is a person who is caring for or living in the same household with someone who has COVID-19, or is otherwise identified as a close contact by Peel Public Health.
When is the order effective?
How long must people self-isolate?

The order is effective from 10:00 a.m. on April 1, 2020 and will remain in effect until such time as the Interim Medical Officer of Health determines it is no longer required. Self-isolation is generally for a period of 14 days from the first onset of symptoms. In some cases, public health officials may direct an individual to extend the period of isolation, depending upon symptoms and test results.

Are there any exceptions?

Yes, modifications to the order can be made for the following persons or class of persons:

- A person or class of persons who, in the opinion of the Interim Medical Office of Health is asymptomatic and provides an essential service as defined in Ontario regulation, for the limited purpose of providing that essential service;
- A person receiving essential medical services or treatments, whether or not related to COVID-19; or
- Where a person’s isolation, in the opinion of the Interim Medical Officer of Health, would not be in the public interest.

What does it mean to self-isolate under the order?

Individuals who are affected by the order are required to self-isolate.

Self-isolation means not leaving home at all or having any visitors except as permitted by Peel Public Health (for example, where a health care worker is visiting the home). People in self-isolation should arrange to have groceries and other necessities delivered to them. If a person requires assistance with this, they should contact Peel Public Health.

If a person with COVID-19 is homeless, or lives in a home that is unsuitable or unsafe for isolation purposes, they are advised to visit the website for information on emergency housing during COVID-19.

How do I self-isolate at home?

Self-isolation requirements include the following:

Residents may not leave their home or isolation facility for any reason during this period of isolation unless:

- They are on a private balcony or in an enclosed yard on their property where they can avoid close contact with others.
- They need to seek emergency medical attention.

These residents must avoid all contact with others including:

- Avoiding all contact with vulnerable persons (for example, those with underlying medical conditions, compromised immune systems, 65 years of age or older, or reliant on homeless shelter/other congregate living setting).
- Avoiding contact with household members as much as possible (for example, wear a mask if you need to be in the same room).
These residents must follow instructions for infection control as directed by Public Health, including direction on:

- Handwashing, changing and disposal of masks, not sharing any dishes/cutlery, using a separate washroom if available, sleeping in a room by yourself if possible, and using separate towels.

These residents should seek prompt medical attention if illness worsens.

Please visit the Government of Canada or Ontario websites for more details.

I am required to self-isolate but need support to do so. Who should I contact?

The Region of Peel is available to assist residents who need help in self-isolating. Individuals who need support can contact Peel Public Health at 905-799-7700.

Who should I contact if I am concerned that a person who should be self-isolating is not doing so?

Peel Public Health is responsible for following up on concerns of non-compliance with the order. To report an issue, please call Peel Public Health at 905-799-7700 or in Caledon at 905-584-2216.

What does Peel Public Health do if they receive a report of someone not self-isolating?

Peel Public Health will receive the information about the individual who is not self-isolating and a public health inspector will follow up with the identified individual as appropriate. The public health inspector will:

- verify whether the person should be in isolation.
- if the person should be in isolation, the inspector will determine why they are not. The public health inspector will work with the individual to identify and address barriers to why they are not complying. This could include working with social or other agencies.
- if required, conduct on-going assessments as to whether the person is complying.

As a last resort, individuals who are required to self-isolate, as identified under this order, and who do not self-isolate can be charged and fined up to $5,000 per day or confined to a health care facility.

In order to protect the individual’s privacy, the outcome of the follow up is private and will not be disclosed to the caller.

Can a person challenge the order?

Individuals identified in the class may challenge the order by appealing to the Health Services Appeal and Review Board. Visit the Health Services Appeal and Review Board website for contact information.
How does the Interim Medical Officer of Health's class order under the Health Protection and Promotion Act differ from the federal order under the Quarantine Act?

The federal government's quarantine order is aimed at all travellers entering Canada, effective March 25, 2020. That order also imposes a 14-day home quarantine on travellers regardless of whether they have symptoms of COVID-19. See the instructions for travellers from outside Canada for more information.

The federal order also provides some limited exceptions to self-quarantine, including individuals providing essential services, such as health care workers. Federal Quarantine Officers can also detain and isolate persons who exhibit symptoms of COVID-19 when they first enter the country. In some cases, individuals subject to home quarantine or isolation measures under the federal quarantine order may also be subject to the order issued by Peel's Interim Medical Officer of Health (for example, individuals who are diagnosed with COVID-19 and have also recently returned from travel).

More Information

If you have questions about the class order, please call Peel Public Health at 905-799-7700 or in Caledon at 905-584-2216.

If you require a health care assessment, call your primary care provider or Telehealth Ontario at 1-866-797-0000.